

# Airport Noise Abatement Consultative Committee (ANACC)



## MEETING MINUTES

**Date:** Thursday, 19 October 2023  
**Time:** 09:00 – 12:00  
**Location:** Rydges Hotel, Gold Coast Airport | Teams Meeting

### 1. Welcome, Attendance and Apologies/Proxies

Chair, Matthew Bender, opened the meeting at 09:04am and welcomed members and observers to the October meeting. Chair acknowledged the traditional owners of the lands on which we were meeting, and on the attendees' behalf, paid respects to the elders' past, present and emerging.

*Refer to Attachment 1 for attendance/apologies.*

### 2. Consideration of Previous Minutes/Action List

*Refer to Attachment 2 for action list.*

#### 2.1. ANACC Meeting held 15 June 2023

Chair sought feedback from members on the minutes from the 15 June 2023 meeting.

- Minutes endorsed once minor amendment has been made:
  - Name of the publication that published the incorrect ATC hours was Tweed Valley Weekly, not the Tweed Daily News.

#### 2.2. Action List & Recommendations

*Refer to Attachment 2.*

#### 2.3 ANACC Merging with CACG in 2024

- Terms of Reference is currently being combined.
- GCA encourages a proxy to be sent if the representative can't attend.
- Bill is concerned that the ANACC being on the end will give CACG members the chance to leave and he would like to see the agenda not separated.
- GCA advised that the aim is to add value to the meetings by providing full engagement and encourage other stakeholders to attend across as many key areas as possible.

### 3. Material Correspondence

Correspondence from the last quarter was presented - *Refer Attachment 3.*

## 4. Airservices Update

9:54am – John Graham provided an update from Airservices for the last quarter and confirmed the Airservices representatives, Scott Stephens – ATC and Glenn Cox (*online*).

*Refer to slide presentation - Attachment 4 for full details.*

### **ATC Update - Scott Stephens**

- Increase in traffic from training organisations.
- ATC has struggled with resourcing.
- School holidays saw aircraft movements down, despite passenger numbers being up.
- RWY32 has been used more recently.
- No influx of GA aircraft occurred from the Pacific Airshow.

### **NCIS Update**

- ILS usage received a few complaints.
- Final noise monitor came out of Palm Village in September and the analysis is with the environmental team. A report will be formalised and a decision will be made based on the data that has been received.
- The report will be released on the Airservices website. Members are encouraged to register their email address to receive an update on when the report is available for review.

### **ATC Tower Update**

- Two unforeseen long-term absences, roster changes have meant that the tower hours will now be 21:30 until 7<sup>th</sup> January 2024.
- Bill Pinkstone noted the importance of having Scott Stephens attend the meetings as decisions can progress and move forward.
- Julie Murray advised that there are a lot of planes coming in between NSW time 11pm-12am across Kingscliff and Fingal.
- Lindy Smith would like to see an acknowledgment of irregularities from Airservices.

### **Reciprocal Runway**

- Bill Pinkstone requested Airservices to enquire as to whether it is feasible to conduct the environmental study Airservices to provide an update before its implementation.
- Bill Pinkstone asked if Airservices could provide an update on the reciprocal runway assessment before its implementation and whether it is feasible to conduct the environmental study during daylight savings.
- Bill Pinkstone requested the environmental impact study to have data collated from both the north and south of the airport.
- Bill Pinkstone advised that he will be pursuing the curfew to be reduced to 10pm (Qld time).

**ACTION: Airservices to provide an update on the reciprocal runway assessment timeline and to consider the feasibility of conducting this during daylight savings.**

## 5. GCA Update

10:53am – Jared Feehely, General Manager of Operations & Service Delivery gave an update on the some of the recent developments/activity at Gold Coast Airport.

- Ambassador Program has seen an increase in the number of volunteers providing assistance to passengers at GCA.

- AmbassaPaw Program has partnered with a local organisation to help train additional therapy dogs, taking the tally up to five therapy dogs at GCA.
- Aircraft numbers were slightly lower during the September school holidays, despite the passenger numbers being high.
- Retail offering and facilities have been developing to include Paradox coffee shop, an Asian street food vendor, a deli health bar and an Amcal express pharmacy.
  - New outlets to open before the end of 2023.
- Pacific Airshow was praised as a successful event for the Gold Coast and Northern NSW.
- GCA Operations Team have been busy onboarding Bonza.
- GCA Commercial and Business Development Team are currently attending the World Aviation Conference in Istanbul to look at other potential routes.
- Aviation Green Paper was released on 07 September with nominations to be released at the end of November.

**Question:** Julie Murray would like to know if there is any update on the Southern Entry development. Jared Feehely advised that this will be provided at the November CACG.

**Question:** Jacqui Cord raised the question of whether the Gold Coast City Council had the jurisdiction to inspect food premises located on the NSW side of the airport? GCA Commercial team to provide feedback on this.

**ACTION: GCA Commercial Team to provide information relating to the NSW vendors the Council jurisdiction for inspecting food premises located on the NSW side of the airport.**

## 5.1 Bonza commencing at GCA

- Bonza to commence operations at Gold Coast Airport on 15 November 2023. The inaugural flight will occur between OOL – TSV (Gold Coast to Townsville).
- Bonza will be transitioning to the next generation Boeing 737Max aircraft which are a lot more efficient, have increased seating capacity and a significantly lower noise output.
- Bonza will bring greater connectivity to the Gold Coast and to regional ports. The increase in competition will see competitive prices amongst the industry which is a win for customers.
- The Bonza fleet will initially be ‘wet leasing’ aircraft from a Canadian operator known as Flare which is branded as black and green until training has been fully carried out.

## 6. GA Update

10:58am - Peter Long, Air Gold Coast provided an update on GA activity from the last quarter.

- A lot more training is taking place around Casino, Lismore, Warwick with noise complaints being reported and dealt with respectively.
- Peter Long gave some insight into some of the aircraft movements that are taking place within curfew late at night and highlighted that some have been aero-medical teams, or air-ambulance care flights and northern retrieval flights which often aren’t able to be scheduled as they are emergency or ad hoc requests.

## 7. Emergent Issues

- Progressing with the masterplan and update will follow at the next CACG committee

meeting.

- Bill Pinkstone expressed his concern with The Department's response to the dispensations question and the fact that the airlines still have quota movements left. Bill believes dispensations should not be given and airlines should be using their quota movements.
  - Chair, Matt Bender, is happy to contact The Department to provide greater clarity around this.
- Julie Murray is interested to know how many planes are taking off from Fingal/Kingscliff when there are no planes out to sea. Julie Murray would like this to be presented at the November CACG as a percentage summary.

**ACTION: GCA Chair to contact The Department to provide greater clarity around quota movements verses dispensations.**

**ACTION: Aircservices to provide a percentage of planes taking off over 070 vs 140 over the last 6 months.**

## 8. Strategic Work Program

- This is to be reviewed given the new environment in 2024 and the overlap of items.
- Bill Pinkstone asked the committee to consider the value of the SWP and whether it is still required. GCA to consult with the wider group.
- SWP will likely be rolled into the CACG SWP.

**ACTION: GCA to consult with the ANACC regarding the relevance of the SWP in the current environment.**

## 10. Pacific Airshow debrief

- Event exceeded expectations from the organisers, Council, sponsors despite some of the performance aircrafts that were unable to attend.
- There is a commitment to have it run for the next 5 years.
- It is looking to be a larger event next year with more military aircrafts to attend.
- There were no specific noise complaints relating to the Airshow which illustrates that there was effective communication leading up to the event.
- There were no real incidents of note or RPT issues.
- Bill Pinkstone asked if there were statistics on the breakdown of local/interstate vs international attendees. New Zealand visitors were probably the highest. Abigail Koch is happy to share the stats once they have been released.
- The drive market was extremely high with many local surf clubs reporting the event as their highest trading day.

## 11. General Business

- A new community group has formed in Palm Beach and Elanora.

The Chair thanked members for their participation and closed the meeting at 11:35am.

## Attachment 1: Attendance & Apologies

Date: Thursday, 19 October 2023

### Attendance

<b>Matthew Bender (Chair)</b>	Gold Coast Airport
<b>Jodie Fields (Secretariat)</b>	Gold Coast Airport
<b>Jared Feehely</b>	Gold Coast Airport
<b>Abigail Koch</b>	Queensland Airports
<b>Carly Twyman</b>	Queensland Airports
<b>John Graham</b>	Airservices
<b>Scott Stephens</b>	Airservices
<b>Peter Long</b>	Air Gold Coast
<b>Lindy Smith</b>	Tweed District Residents & Ratepayers' Association
<b>Bill Pinkstone</b>	Banora Point & District Residents' Association
<b>Julie Murray</b>	Kingscliff Ratepayer & Progress Association
<b>Pauline Kershaw (Proxy)</b>	Friends of Currumbin
<b>Jacqui Cord</b>	Tweed Shire Council ( <i>online</i> )
<b>David Gray</b>	Bilinga Neighbourhood Watch ( <i>online</i> )
<b>Glenn Cox</b>	Airservices ( <i>online</i> )

### Apologies

<b>John Hicks</b>	Gold Coast Lifestyle Association
<b>Larry Woodland</b>	Fingal Head Community Association Inc.
<b>Jann Stuckey</b>	Friends of Currumbin



			<ul style="list-style-type: none"> <li>▪ John Alcorn would like to see the information provided before a decision is made. John Graham clarified that no decision has been made and it would be subject to community engagement beforehand.</li> <li>▪ Donna Marshall, Head of Community Engagement, apologised for not being able to attend in person but is a senior representative who is attending online and clarified that not all staff can always attend meetings due to operational needs. John Graham is in attendance and is there to capture any concerns to the appropriate representative as reports can't always be created.</li> <li>▪ Bill Pinkstone - Is the airport going to be open until 11pm - 7 days a week?</li> <li>▪ John Graham – advised that Airservices is looking at resuming normal tower hours as a priority and will take this as an action to follow up.</li> <li>▪ John Hicks – requested an email update with a timeline on the differential runway report.</li> <li>▪ Donna Marshall outlined how COVID has been a massive disruptive event in the world since 9/11. A lot of focus has been redirected to manage the impacts of what has occurred over the past three years. Delays are therefore not intentional, and a little more patience would be appreciated. Donna clarified that as the implementor Airservices priority is keeping aviation operating safely and while CASA is the regulator of air traffic navigation.</li> <li>▪ John Alcorn – mentioned that with all the other projects happening across Australia that it is understandable that resourcing is an issue.</li> </ul>			
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			<ul style="list-style-type: none"> <li>▪ Donna confirmed that even though GCA is a smaller airport, Airservices allocate a lot of resources into actioning concerns.</li> <li>▪ Chair highlighted the level of engagement by AsA is great.</li> <li>▪ ACTION: AirServices to provide documented report on differential runway considerations.</li> <li>▪ Airservices discussed during presentation.</li> <li>▪ Bill believes the NAP doesn't need to be amended and a trial has never been required for an amendment to the NAP.</li> </ul>		<del>15/06/23</del> 19/10/2023	
85	23/02/2023	Emergency Operations Factsheet	<ul style="list-style-type: none"> <li>▪ John Graham will distribute the emergency operations factsheet to the ANACC members.</li> <li>▪ Airservices to distribute once completed.</li> </ul>	John Graham/ Airservices	Once completed	OPEN
87	23/02/2023	Flight Path through Kingscliff	<ul style="list-style-type: none"> <li>▪ John Graham to respond to Julie's question regarding why planes can't turn sooner, than travelling through all of Kingscliff.</li> <li>▪ Airservices requested further clarification from Julie on this item.</li> <li>▪ Airservices to await flight details from Julie to investigate this further.</li> <li>▪ John Graham will be conducting engagement on increased usage and discuss other recommendations.</li> <li>▪ Item to remain open until discussions have taken place.</li> </ul>	John Graham/Julie Murray	<del>15/05/2023</del> <del>15/06/2023</del> 19/10/2023	OPEN
91	23/02/2023	NCIS and WebTrak	<ul style="list-style-type: none"> <li>▪ Lindy Smith – NCIS response and what Webtrak is saying are very different.</li> <li>▪ John Graham requested this data to be sent to him to investigate further.</li> </ul>	Lindy Smith/ John Graham	15/05/2023	OPEN
95	23/02/2023	ATC Tour	<ul style="list-style-type: none"> <li>▪ John Graham to investigate whether a tour of the ATC could be arranged.</li> <li>▪ Airservices are looking into the logistics of arranging this tour and will advise once details have been set in</li> </ul>	John Graham/ Airservices	<del>15/05/2023</del> <del>15/06/2023</del> 19/10/2023	OPEN



			place.			
100	15/06/2023	Cudgen airstrip application	<ul style="list-style-type: none"> <li>▪ Chair will investigate the application further with Tweed Shire Council and update the committee.</li> <li>▪ No final response has been received.</li> <li>▪ Tweed Shire Council advised that the best way forward to raise any concerns as a group is to object through the DA process.</li> <li>▪ Chair is happy to facilitate this on behalf of the group.</li> <li>▪ Bill Pinkstone noted that special conditions could be applied to the use of the airstrip.</li> </ul>	Chair	30/06/2023 19/10/2023	OPEN
101	19/10/2023	Reciprocal runway assessment	<ul style="list-style-type: none"> <li>▪ Airservices to provide an update on the reciprocal runway assessment timeline and to consider the feasibility of conducting this during daylight savings.</li> </ul>	Airservices	15/12/2023	OPEN
102	19/10/2023	STE food licensing	<ul style="list-style-type: none"> <li>▪ GCA Commercial Team to provide information relating to the NSW vendors the Council jurisdiction for inspecting food premises located on the NSW side of the airport.</li> </ul>	GCA	15/12/2023	OPEN
103	19/10/2023	Quota movements v dispensations	<ul style="list-style-type: none"> <li>▪ GCA Chair to contact The Department to provide greater clarity around quota movements verses dispensations.</li> </ul>	The Department	15/12/2023	OPEN
104	19/10/2023	070 v 140 take-offs	<ul style="list-style-type: none"> <li>▪ Airservices to provide a percentage of planes taking off over 070 vs 140 over the last 6 months.</li> </ul>	Airservices	15/12/2023	OPEN
105	19/10/2023	Review of SWP	<ul style="list-style-type: none"> <li>▪ GCA to consult with the ANACC regarding the relevance of the SWP in the current environment.</li> </ul>	GCA	15/12/2023	OPEN

## ANACC Action List - Completed

No.	Meeting Date	Item	Requirement	Responsible Person	Completion Date	Status
2	26/10/2017	Kingscliff Departures	Review of flight paths departing over Kingscliff and the reasoning behind why aircrafts are turning at certain points.	Julie Murray/ Airservices Australia	06/02/2020 04/06/2020 15/10/2020 11/02/2021	CLOSED Specific to assessment of likelihood of flight path adjustments this issue is closed following Airservices provision of assessment results indicating proposed track adjustments were unachievable due to operational constraints. See presentation and mins from 11 <sup>th</sup> Feb 2021 meeting.
3	21/06/2018	Webtrak	Clarification on parameters on Webtrak My Neighbourhood. More details needed to clarify action. Airservices to provide time lapse between provided information to where it is linked into Webtrak. What are the time intervals between snapshots and between data points.	Lindy Smith	06/02/2020 04/06/2020 15/10/2020 11/02/2021	CLOSED Airservices data provided at 11 <sup>th</sup> Feb 2021 meeting indicated detail on 5 sec time intervals for flight tracking paths on Webtrak provided by Eurocat.
6	07/02/2019	ATC Data and Kingscliff Flight Data	Provide context around aircraft conflicts for straight-ahead departures off Runway 14. Julie to provide specific examples for Airservices to provide overview of situation.	Julie Murray/ Airservices Australia	06/02/2020 04/06/2020 15/10/2020 11/02/2021	CLOSED Specific to assessment of likelihood of flight path adjustments this issue is closed following Airservices provision of assessment results indicating proposed track adjustments were unachievable due to operational constraints. See presentation and mins from 11 <sup>th</sup> Feb 2021 meeting.
11	06/02/2020	Member Nominations	Secretariat to facilitate coordination of fifth Southern ANACC representative with members to determine most relevant representative organisation.	Secretariat	04/06/2020 15/10/2020 11/02/2021	CLOSED Discussed with Southern members - Larry Woodland formally confirmed as

						Southern Member.
15	06/02/2020	Webtrak	Airservices to confirm the time interval's location data is provided for Webtrak.	Airservices	04/06/2020 15/10/2020 11/02/2021	CLOSED Consolidate with item 3.
23	06/02/2020	Flight Paths Runway 32 Offset Approach	<ul style="list-style-type: none"> <li>▪ Southern members to discuss and further investigate the restricted use of the Runway 32 offset approach to consider allowing additional flights to use it. Members are to provide feedback at the next ANACC meeting.</li> <li>▪ John Alcorn noted that Airservices was supposed to contact the southern members which isn't happening. Meeting was supposed to be before the presentation and representatives from the South. Chair to discuss with Prema.</li> <li>▪ Report provided by AsA was extensive but John Alcorn feels there still has not been a direct response.</li> <li>▪ Part of the Southern Operations Review – will be discussed further during today's session.</li> <li>▪ Flight Paths Runway 32 Offset Approach - Matthew Thomas from Airservices will send an update to this action and provide a full response on some of the data and how it operates to ensure everyone is on the same page.</li> <li>▪ Airservices discussed as part of the Southern Operations Review.</li> <li>▪ Aircraft in your Neighbourhood is another useful portal for this information.</li> </ul> <p>Discussed in Airservices presentation 23.02.23.</p>	Southern ANACC Members	<del>04/06/2020</del> <del>24/02/2022</del>  23/06/2022  20/10/2022   23/02/2023	CLOSE
25	06/02/2020	Resident Noise Complaints delivered to ANACC	Responses and progression of complaints unsatisfactory, management of complaints was said to be unprofessional; community can escalate complaint if unsatisfied with response and request complaint review.	Bill Pinkstone	04/06/2020 15/10/2020 11/02/2021	CLOSED Airservices detailed the NCIS complaint handling and review and review

		Members				process. Chair also indicated the ANACC forum and direct contact with GCA provided opportunities to escalate specific matters.
26	06/02/2020	Runway 14 Departures	<ul style="list-style-type: none"> <li>▪ Airservices to investigate if it is possible to demonstrate the conflict between aircraft departing 07:00 and arriving aircraft.</li> <li>▪ AsA to provide update to the meeting today.</li> <li>▪ Chair confirmed that the investigation has occurred, so the item is closed.</li> <li>▪ Prema noted the significant amount of work that has gone into the report. The results were communicated to members and while this may not be the outcome members had hoped for, the report was very detailed and completed. Any further concerns need to be communicated via the ANO.</li> <li>▪ Julie noted that she does not consider any of the questions previously communicated have not been addressed and they do not believe it to be closed.</li> <li>▪ Larry noted that the members will not be going to the ANO on this. They will be going to the Environment Defenders Office.</li> <li>▪ What was put together on the report was quite comprehensive, but there was no response.</li> <li>▪ Part of the Southern Operations Review – will be discussed further in Airservices presentation 23.02.23.</li> </ul> <p>Addressed in the SOR report.</p>	Airservices	<del>04/06/2020</del> <del>24/02/2022</del>  23/06/2022  20/10/2022 23/02/2023	CLOSE
28	06/02/2020	ANACC Sub-Committee	Chair to follow up with Airservices to understand if local ATC team are able to participate in ANACC Sub-Committee meetings and the best way of communicating these to	Matthew Bender	11/02/2021	CLOSED. Local ATC Manager will attend ANACC when

			NCIS.			available through will not generally attend the Sub-Committee. Chair is able to communicate issues directly to ATC where appropriate.
31	15/10/2020	Member Recognition	Chair to contact Anthony out of session to follow up specific dates and times so occurrences can be investigated.	Matthew Bender	11/02/2021	CLOSED Chair, Anthony to follow up out of session.
32	15/10/2020	Curfew Administration	Are military aircraft exempt from curfew requirements?	Matthew Bender	11/02/2021	CLOSED Military aircraft activities are not tracked like civilian aircraft. Aircraft transponders are not always on for security reasons.
33	15/10/2020	ANACC Sub-Committee	Back up and running.	Secretariat	11/02/2021	CLOSED Sub-Committee has recommended with expectation from Chair that members attend regularly.
34	15/10/2020	Noise Complaints-reporting formats	<ul style="list-style-type: none"> <li>▪ GCA to follow-up with NCIS if they have received anything from Bill regarding this item. Bill Pinkstone to provide GCA with previous correspondence.</li> <li>▪ Bill said he can't read the figures on the Webtrak monitor, even when you expand the page or magnify the page. NCIS has some ownership, and it needs to be rectified immediately with Airservices. Prema provided context from AsA on the item noting she is not aware of any changes being made to it.</li> <li>▪ David Gray noted that on his computer it is working fine noting that it might be Bill's computer.</li> <li>▪ Bill Pinkstone feels NCIS responses are pre-scripted. He feels if the community are giving a</li> </ul>	Matthew Bender	<del>11/02/2021</del> <del>24/02/2022</del> <del>23/06/2022</del>	CLOSE

			<p>detailed response then they expect more than a copy and paste reply. Bill sent Matt comments regarding the responses. The standard response is that the movement is within tolerances.</p> <p>Donna Marshall noted that NCIS don't do a cut and paste approach and put time and effort into their responses.</p>			
35	15/10/2020	Flight Paths	<ul style="list-style-type: none"> <li>▪ Are BAE 146 Freighter flight tracks able to be recorded and presented to get an idea or area impacts?</li> <li>▪ Prema advised Airservices wouldn't be providing single flight tracking for single operations.</li> </ul> <p>Chair closed item as it is operating outside of curfew now.</p>	Matthew Bender/ Airservices	<del>11/02/2021</del> <del>24/02/2022</del> 23/06/2022	CLOSED
36	15/10/2020	Southern Noise Monitoring	Committee to provide feedback to Airservices Australia Community Engagement mailbox on how long they would like the draft ToR distributed for comment.	ANACC Community Members	11/02/2021	CLOSED Southern Noise Monitor review program has commenced.
37	15/10/2020	ILS Noise Reporting	ANACC to provide advice on reporting methods and format for ILS usage. Provided comments to AsA in post implementation review report. Draft by next meeting with data populated.	Airservices	11/02/2021	CLOSED Item discussed and GCLA now in direct contact with Airservices on this item.
38	15/10/2020	Flight Paths	<ul style="list-style-type: none"> <li>▪ Airservices to investigate the feasibility of demonstrating Runway 14 offset approach overlay of 32 RNAV approach. Prema advised no update on this.</li> </ul> <p>Chair advised that this has gone as far as it can</p>	Airservices	<del>11/02/2021</del> <del>24/02/2022</del> 23/06/2022	CLOSED
39	15/10/2020	Member Recognition	Chair to provide positive feedback regarding Fiona and the Community Engagement team onto Airservices.	Matthew Bender	11/02/2021	CLOSED Letter of appreciation sent to members and Airservices.
40	15/10/2020	Master Plan	<ul style="list-style-type: none"> <li>▪ Larry to update his N70 submission and resubmit for review and consideration. Larry advised this was submitted to the CACG and will be discussed at the next CACG meeting.</li> </ul>	Larry Woodland	<del>11/02/2021</del> <del>24/02/2022</del>	CLOSE

			<ul style="list-style-type: none"> <li>Larry to catch-up with Ron ahead of the next CACG scheduled on the 21<sup>st</sup> July.</li> <li>Larry Woodland would like to see a different suite of noise monitoring instruments utilised in the next masterplan.</li> <li>The next CACG will provide community engagement in the masterplan process.</li> </ul> <p>Specific item discussed and closed out in ANACC Sub-Committee as it was agreed that these elements were best to be dealt with under the CACG masterplan and community engagement process.</p>		<del>23/06/2022</del> <del>20/10/2022</del> 23/02/2023	
41	15/10/2020	Flight Paths	Chair to confirm but under the belief RWY 14 SIDs have previously been provided to members. Gary Scott requires parameters around timeframes for historic information but confirmed Airservices should be able to provide detail. Bill noted the timeframe is after the PIR i.e., from 2000 to 2020.	Gary Scott	11/02/2021	CLOSED All SIDS to from 2000 onwards provided directly to Bill Pinkstone.
42	11/02/2021	Fly Neighbourly Agreement Redistribution	Chair to redistribute the Fly Neighbourly Agreement as part of the minutes for the meeting for committee information and review.	Matthew Bender	14/10/2021	CLOSED.
43	11/02/2021	Curfew report to be distributed	Curfew report to be distributed ahead of meeting wherever possible. This has been done and will be closed.	Matthew Bender	<del>17/06/2021</del> 24/02/2022	CLOSED.
44	11/02/2021	Runway 14 SID plates	Runway 14 SID plates from 2000-2020 to be provided to Bill Pinkstone.		17/06/2021	CLOSED Amalgamated with item 41.
45	11/02/2021	Differential Runway Operations	Chair to seek advice on differential runway operations and include general discussion on this topic at the next scheduled ANACC meeting. Prema advised this is in the presentation.	Matthew Bender	<del>17/06/2021</del> 24/02/2022	CLOSED.
46	11/02/2021	Update SWP	<ul style="list-style-type: none"> <li>Chair to update items 1.3 and 4.3 in the SWP based on information provided and re-distribute to members for further consideration. Chair will</li> </ul>	Matthew Bender	<del>17/06/2021</del> <del>24/02/2022</del> <del>23/06/2022</del>	CLOSED

			<p>submit to the Committee by week ending 5<sup>th</sup> March.</p> <ul style="list-style-type: none"> <li>Chair has changed the format of the SWP and provided an update on the SWP in consultation with the sub-group and John Hicks. Chair will provide an updated copy to the committee.</li> </ul> <p>Closed item given this is an ongoing item on the ANACC agenda.</p>		<del>20/10/2022</del>	
47	11/02/2021	GCA and Airservices Feedback	GCA and Airservices provided feedback on Larry Woodland's submission out of session. This will be closed out of here and done next month.	Matthew Bender	<del>17/06/2021</del> 24/02/2022	CLOSED.
48	11/02/2021	Draft Letter to Department	Chair to draft a letter to the Department on behalf of members to the Department. Closed and sent out.	Matthew Bender	<del>17/06/2021</del> 24/02/2022	CLOSED.
49	17/06/2021	Southern Noise Operation	In relation to the southern operation noise investigations this committee recommends to Airservices that it includes further consideration of the impact of adjusting the runway 14 SID and star as per the 11 <sup>th</sup> February briefing and the southern operations review draft be released to the committee asap for comment. Investigation has been closed.	Matthew Bender	<del>14/10/2021</del> 24/02/2022	CLOSED.
50	17/06/2021	SWP Update and Amendments	Chair to schedule out of session meeting for the group to review SWP to complete collective update and amendments.	Matthew Bender	14/10/2021	CLOSED.
51	17/06/2021	ASA SWP Meeting	<ul style="list-style-type: none"> <li>Chair to ask if ASA can facilitate a meeting to progress SWP issues. Awaiting on Airservices availability. Chair to discuss with Prema to see if this is a possibility.</li> <li>Chair to discuss with AsA and will be discussed in the ANACC moving forward.</li> </ul>	Matthew Bender	<del>14/10/2021</del> <del>24/02/2022</del> 23/06/2022	CLOSED
52	17/06/2021	Airforce flight noise	<ul style="list-style-type: none"> <li>Chair to enquire as to why David Gray had not received a response regarding Airforce flight noise. Haven't had any issues since then and David agreed it can be closed.</li> </ul>	Matthew Bender	<del>14/10/2021</del> 24/02/2022	CLOSED.



53	24/02/2022	2022 Meeting Schedule	<ul style="list-style-type: none"> <li>Chair to discuss with Karrlyne and team when data from the Department will be available before scheduling meetings for 2022. Finalised with DITRDC.</li> </ul>	Matthew Bender	<del>24/02/2022</del> 23/06/2022	CLOSED
54		Daylight Savings Freight Operations	<ul style="list-style-type: none"> <li>Chair to liaise with Airservices as the responsible agency to investigate if preferred arrival runway for Qantas Freight operations could be from the south during daylight savings and if this would be a feasible change for the 2023 daylight savings period. Lindy thinks this is ambiguous. Too far into daylight savings now for this to occur.</li> <li>Chair closed item as this was specific to the Qantas freight operations. Preferred runway operations are being discussed in the differential runway.</li> </ul>	Matthew Bender	<del>24/02/2022</del> 23/06/2022	CLOSED
55		Letter to Brett Curtis	<ul style="list-style-type: none"> <li>Chair to draft letter to Brett Curtis thanking him for all his hard work and compliment him on being the “most approachable and conveyable person” to run the ANACC and wish him well on behalf of this committee. Chair sent this in the correspondence today.</li> </ul>	Matthew Bender	24/02/2022	CLOSED.
56		CASA regulation/standard changes	<ul style="list-style-type: none"> <li>Chair to distribute information relating to CASA. regulation/standard changes in regard to the location and requirements for displaced thresholds re: RWY 32.</li> <li>Chair advised the displaced threshold is in place for safety. CASA advised that max. runway should be used for safety purposes. Chair to distribute relevant standards for their records. John expects a full environment investigation on this issue as southern members are opposed.</li> <li>Chair has spoken to Lindy but might not have sent an email.</li> <li>Chair to send email with further detail.</li> <li>Chair to have a further discussion with Lindy on the displaced threshold.</li> <li>Chair spoke with Lindy Smith and it was agreed to close</li> </ul>	Matthew Bender	<del>24/02/2022</del> <del>23/06/2022</del> <del>20/10/2022</del>  23/02/2023	CLOSE

			<p>this item, however if any discussion or commencement of a threshold relocation was to occur then this would be communicated to the members and moved into the CACG for discussion and follow up in due course.</p>			
57	24/02/2022	ILS usage reports	<ul style="list-style-type: none"> <li>ILS usage reports have been provided to the ANACC chair for distribution.</li> </ul>	Jodie Fields	20/06/2022	CLOSED.
59	24/02/2022	Southern Noise Monitor	<ul style="list-style-type: none"> <li>Include action for close out of southern noise monitor and an update provided to the CACG March meeting.</li> <li>Asa to cover in the AsA presentation on 23<sup>rd</sup> June ANACC.</li> <li>To be discussed further during the 20<sup>th</sup> October meeting.</li> <li>Matthew will investigate further to see if the southern noise monitors can be put on Webtrak.</li> <li>This effectively can be combined with Item 73.</li> </ul>	Airservices	<del>24/02/2022</del> <del>23/06/2022</del>  20/10/2022  23/02/2023	CLOSE Move to CACG
60	24/02/2022	BAE146 freighter low departures	<ul style="list-style-type: none"> <li>Follow-up the BAE146 freighter low departures and provide feedback.</li> <li>Noted that Bill originally raised this item.</li> <li>Bill to send through further detail to the Chair regarding evening departures off Runway 14 and Runway 32.</li> <li>Chair to investigate further.</li> <li>John Graham spoke to Scott Stephens and presented slide during meeting.</li> <li>John Graham invited Bill Pinkstone and other members to discuss this after the 23.02.23 meeting to discuss.</li> </ul>	Airservices	<del>24/02/2022</del> <del>23/06/2022</del> <del>20/10/2022</del>  23/02/2023	CLOSE
61	24/02/2022	AsA stand-alone meeting	<ul style="list-style-type: none"> <li>Chair to follow-up with Prema to discuss a potential stand-alone meeting.</li> <li>Chair noted the existing meeting structure and AsA participation in the ANACC forum.</li> </ul>	Chair/ Airservices	24/02/2022	CLOSED

			<ul style="list-style-type: none"> <li>▪ John Alcorn - they have been requesting specific meetings for the south to clarify what the issues actually area.</li> <li>▪ Julie Murray - agrees with John Alcorn.</li> <li>▪ Donna Marshall - if there is a list of matters that aren't resolved they can be sent to her so she can review what has been undertaken from AsA and she can review to close out.</li> <li>▪ John Hicks - noted the SWP includes most of the open and outstanding items.</li> </ul> <p>Chair to share the latest SWP.</p>		23/06/2022	
62	24/02/2022	DITRDC Submissions	<ul style="list-style-type: none"> <li>▪ Department to confirm if submissions will be responded to.</li> </ul> <p>Chair closed item as no longer operates in the curfew.</p>	Nik Wahi	<del>24/02/2022</del> 23/06/2022	CLOSED
63	24/02/2022	DITRDC Info Access	<ul style="list-style-type: none"> <li>▪ Department to provide detail to the ANACC and CACG for access to the information.</li> </ul> <p>Chair closed item as no longer operates in the curfew.</p>	Nik Wahi	<del>24/02/2022</del> 23/06/2022	CLOSED
64	24/02/2022	DITRDC Data Representation	<ul style="list-style-type: none"> <li>▪ Nik to determine the best way to present the data and information from the submissions.</li> </ul> <p>Chair closed item as no longer operates in the curfew.</p>	Nik Wahi	<del>24/02/2022</del> 23/06/2022	CLOSED
65	24/02/2022	DITRDC concerns	<ul style="list-style-type: none"> <li>▪ Lindy to pass details of concerns about the report onto Nik to follow-up and provide detail.</li> <li>▪ Bill Pinkstone - queried if the operating times will remain the same during daylight savings.</li> </ul> <p>Chair closed item as no longer operates in the curfew.</p>	Lindy Smith	<del>24/02/2022</del> 23/06/2022	CLOSED
66	24/02/2022	Freight submission	<ul style="list-style-type: none"> <li>▪ Lindy to send email with clarification and exact wording on the last point regarding freight submissions. <ul style="list-style-type: none"> <li>○ Raising concerns around Qantas freight during curfew.</li> <li>○ Refuse any permission to QF or any other operators after 1<sup>st</sup> April.</li> </ul> </li> </ul>	Lindy Smith	<del>24/02/2022</del> <del>23/06/2022</del> 20/10/2022	CLOSED

			<ul style="list-style-type: none"> <li>○ Promptly amend the Gold Coast Airport regulations to prohibit freight movements.</li> <li>▪ Regulation needs to be changed so that freight operations within curfew cannot happen. John Alcorn to take up with the new Minister. Nik Wahi to discuss further during his update.</li> <li>▪ Review of the curfew legislation still under review.</li> <li>▪ Minister responded to say current regime will not change.</li> <li>▪ Community members are disappointed in this decision.</li> <li>▪ Item to be closed but community will continue their efforts to change this regulation.</li> </ul>			
67	24/02/2022	Use of Border Park and Wollemi Place	<ul style="list-style-type: none"> <li>▪ GCA to provide clarity around the intended use of the Border Park and Wollemi Place.</li> <li>▪ Chair advised that Border Park is still be reviewed and that updates will be provided as they come. Wollemi Place is the PFD food distribution warehouse.</li> </ul>	Chair	<del>24/02/2022</del> 23/06/2022	CLOSED
68	23/06/2022	February Minutes	<ul style="list-style-type: none"> <li>▪ Secretariat to resend to the ANACC February Minutes.</li> <li>▪ Secretariat resent on Thursday 23 June 2022.</li> </ul>	Jodie Fields	23/06/2022	CLOSED
69	23/06/2022	Curfew Summary	<ul style="list-style-type: none"> <li>▪ DITRDC to provide update on the two outstanding movements from the curfew summary at the next meeting.</li> <li>▪ Nik Wahi to discuss in the summary report on the 20<sup>th</sup> October.</li> </ul>	DITRDC	<del>23/06/2022</del> 20/10/2022	CLOSED – Item closed due to curfew reporting changes and noted support from members.
70	23/06/2022	Attachment A from ILS Curfew Report	<ul style="list-style-type: none"> <li>▪ DITRDC to resend report to GCA to circulate updated version.</li> </ul>	DITRDC/GCA	<del>31/07/2022</del> 20/10/2022	CLOSED
71	23/06/2022	Scout flight breach	<ul style="list-style-type: none"> <li>▪ DITRDC to provide update at the next meeting regarding the outcome of the Scout flight breach on the 17<sup>th</sup> Feb.</li> </ul>	DITRDC	<del>23/06/2022</del> 20/10/2022	CLOSED Update was provided by Nik Wahi during the 20/10/2022

			<ul style="list-style-type: none"> <li>Nik Wahi to provide update during The Departments presentation.</li> </ul>			DITRDC presentation.
72	23/06/2022	ILS Report	<ul style="list-style-type: none"> <li>Request to split the aircrafts types into Jet or Light.</li> <li>Completed by John Graham.</li> </ul>	AsA	<del>31/07/2022</del> 20/10/2022	CLOSED
73	23/06/2022	Noise Monitor Review	<ul style="list-style-type: none"> <li>Asa to provide an update on the most suitable location for the permanent monitor after the 9-month assessment has concluded.</li> <li>To be discussed under the Airservices presentation.</li> <li>Both temporary and permanent monitors are on WebTrak.</li> <li>Current monitor has been removed for calibration. John Graham is providing an update on this during his presentation on 23.02.23.</li> </ul>	AsA	<del>23/06/2022</del> <del>20/10/2022</del>  23/02/2023	CLOSED
74	23/06/2022	Southern Operations Report	<ul style="list-style-type: none"> <li>AsA to provide copies of the southern operations report.</li> <li>Provide better imagery of where the black line intercepts the coastline.</li> <li>Final copies of the report to be provided after the ANACC meeting.</li> <li>Matthew Thomas to look into how far the radar goes out to sea as Julie Murray would like to see more of the flight path and the intersecting points of arrival and departure planes to the east on Webtrak.</li> <li>Matthew Thomas will follow up with John Graham regarding Lindy Smith's query concerning an aircraft that was showing inaccurate coordinates.</li> <li>Matthew Thomas to confirm a date the southern members can discuss the different proposals.</li> <li>John Graham is providing an update on this during his presentation on 23.02.23.</li> </ul>	AsA	<del>23/06/2022</del> <del>20/10/2022</del>  15/12/2022  23.02.23	CLOSED
75	23/06/2022	Conflicts of Air	<ul style="list-style-type: none"> <li>Chair to share video with AsA.</li> </ul>	Chair	<del>31/07/2022</del>	CLOSED

		video	<ul style="list-style-type: none"> <li>Note: The actual outcome is still an active item, however the video has been shared.</li> </ul>		20/10/2022	
76	23/06/2022	SIDS coordinates and WAY points	<ul style="list-style-type: none"> <li>Chair to respond to Bill Pinkstone and Committee to advise where the coordinates on the SIDS and how to access the WAVE points.</li> <li>Bill Pinkstone received a link from Scott Stephens however he still requires a higher level of technical detail to be explained.</li> <li>Chair to speak to Scott Stephens and include Bill Pinkstone and Larry Woodland in the correspondence.</li> <li>John Graham &amp; Chair to sit with Bill Pinkstone out of session to discuss in further detail.</li> <li>Bill Pinkstone requested an email with the details to be sent to him also.</li> <li>Discussion was had with Bill immediately after the session.</li> </ul>	Chair	<del>31/07/2022</del> 20/10/2022  23/02/2023  23/02/2023	CLOSED
77	23/06/2022	STE Site Inspection	<ul style="list-style-type: none"> <li>GCA to coordinate site inspection of the new terminal for CACG/ANACC members late August.</li> </ul>	Chair/ Secretariat	<del>31/07/2022</del>	CLOSED
78	23/06/2022	PFAS Program	<ul style="list-style-type: none"> <li>Include PFAS Program as an action item in the CACG.</li> <li>This item will be covered in the November 10, Extra-ordinary meeting scheduled by GHD/Airservices.</li> </ul>	Secretariat	<del>11/08/2022</del> 20/10/2022	CLOSED
79	20/10/2022	The Departments taskforce contact details and community engagement dates	<ul style="list-style-type: none"> <li>Nik Wahi to forward contact details of The Department's taskforce to the ANACC Chair and Secretariat who will then distribute to the ANACC members.</li> <li>Nik Wahi to provide update for the community engagement dates with reference to the white paper review.</li> <li>Item to be incorporated in to the CACG meetings. David McMahan to provide update.</li> </ul>	The Department	15/12/2022	CLOSE Move to CACG

80	20/10/2022	Representation of data trends	<ul style="list-style-type: none"> <li>▪ Nik Wahi to provide an update on how the trends will be illustrated after he has workshopped this further with his team.</li> <li>▪ Chair to continue the discussion with David McMahon to see if they can present longer term trends. No update yet.</li> <li>▪ Chair will provide an update on trends mapping. Bill would like a breakdown from the past 12 months.</li> <li>▪ Airservices discussed in presentation.</li> <li>▪ The Department has confirmed the private jet movements in curfew are solely by private operators. As this has been confirmed we can now provide a trend using this data set.</li> <li>▪ Bill Pinkstone has seen a reduction in the number of private jet breaches.</li> </ul>	Chair/The Department	<del>15/12/2022</del>  <del>15/06/23</del>  19/10/2023	CLOSED
81	20/10/2022	Historical Data	<ul style="list-style-type: none"> <li>▪ Historical data is not saved. John Hicks would like this restored and Lindy Smith supports this.</li> <li>▪ Bill Pinkstone is still requesting historical data to be saved on WebTrak (beyond 3 months).</li> <li>▪ John Graham has raised this with the contractor who advised that if you increase the timeframe it will affect the performance due to the amount of storage that is being used.</li> <li>▪ Bill Pinkstone wants to review the runway selection correlating to the wind at the time. Bill advised that this previously was available but now it's not.</li> <li>▪ Donna Marshall advised that a new project has been initiated that will provide the information on aircraft movements that will include weather data,</li> </ul>	<del>20/10/2022</del>  23/02/2023		

			<p>noise abatement procedure and adherence reporting.</p> <ul style="list-style-type: none"> <li>▪ This is a 12-month project as they acknowledge the current system is not performing as well as it should.</li> <li>▪ Airservices is open to formal feedback from the committee on what would be useful for them to use.</li> <li>▪ Enhances to <i>Webtrak</i> and <i>Airport in your Neighbourhood</i> have been made, with coverage extended from 40km – 80km and the delay reduced from 40 mins to 15 mins. The overall goal is to make it as close to real-time as possible which will be an on-going development.</li> </ul>	19/10/2023		
82	20/10/2022	AsA out of session technical meeting	<ul style="list-style-type: none"> <li>▪ Matthew Thomas has agreed to have another meeting from a more technical standpoint between AsA and committee members following a review of the information that was presented. The second step will be to draft a report but ensure nothing is finalised under after another discussion.</li> <li>▪ Julie Murray would like a meeting with Nigel to specifically discuss what the south would like and why it can't work from a technical perspective.</li> <li>▪ This took place on Thur 20 October 2022.</li> </ul>	Matthew Thomas/John Graham	<del>15/12/2022</del>	CLOSED
				Nigel Morgan	20/10/2022	
					23/02/2023	
83	20/10/2022	Follow up on outstanding SWP issues	<ul style="list-style-type: none"> <li>▪ Chair to resend the SWP to committee members. Committee to advise of any issues that aren't progressing further so that the Chair can investigate in more detail.</li> <li>▪ Airservices will look at setting a meeting up with the SWP representatives to discuss in more detail to two topics as nominated by the members.</li> <li>▪ Working to have a meeting to discuss this in more detail.</li> </ul>	Chair/ANACC members	<del>15/12/2022</del>	
					23/02/2023	
					24/03/2023	



			<ul style="list-style-type: none"> <li>John Graham provided an update during presentation.</li> </ul>	Chair	19/10/2023	CLOSED
84	20/10/2022	Reciprocal Operations update	<ul style="list-style-type: none"> <li>Leanne Costin to provide an update on the reciprocal operations.</li> <li>This item ties in with Item 58.</li> </ul>	Leanne Costin	15/12/2022	CLOSE
86	23/02/2023	Out of session discussion	<ul style="list-style-type: none"> <li>John Graham spoke to Bill Pinkstone out of session to discuss the vertical separation and the runway selection criteria, outside and inside tower hours.</li> </ul>	John Graham/ Bill Pinkstone	23/02/2023	CLOSED
88	23/02/2023	SOR Timeframe	<ul style="list-style-type: none"> <li>John Graham to provide an update on the timeframe of the Southern Operations Review (SOR).</li> <li>Published as part of 'Aircraft in your Neighbourhood'.</li> </ul>	John Graham/ Airservices	15/05/2023 15/06/2023	CLOSED
89	23/02/2023	NCIS Letter	<ul style="list-style-type: none"> <li>Bill Pinkstone and NCIS letter which advised that the noise abatement procedures do not include the preferred system was nothing to do with the NAPS.</li> <li>Chair asked for the letter he received from NCIS to be sent through for further discussion.</li> <li>Bill was satisfied with the information that Airservices provided.</li> </ul>	Bill Pinkstone/ Chair	15/05/2023 15/06/2023	CLOSED
90	23/02/2023	Request by Pilot on ILS report	<ul style="list-style-type: none"> <li>John Hicks – queried the 8<sup>th</sup> November 'Request by Pilot' entries on the ILS report. John Graham will investigate this further to provide clarification.</li> <li>Item to remain open given John Hicks is not present to confirm if he is satisfied to close this item.</li> <li>Airservices confirmed that there was a wording error and it will be changed to 'Required by Pilot' which will be updated moving forward.</li> </ul>	John Graham/ Airservices	15/05/2023 15/06/2023 19/10/2023	CLOSED
92	23/02/2023	Airservices to resume ATC ops until 11pm	<ul style="list-style-type: none"> <li><b>Formal Motion</b> to request as a matter of urgency to have Airservices resume ATC operations until 11pm.</li> </ul>	Chair/ Airservices	<del>15/05/2023</del>	CLOSED

			<p>ACTION: Chair to send letter on behalf of the committee.</p> <p>Chair sent letter to Airservices 13/06/2023, awaiting response.</p> <ul style="list-style-type: none"> <li>John Graham addressed this item in his presentation and advised that two unforeseen long-term absences have meant that the amended tower hours will have to be reduced to 21:30 until 7<sup>th</sup> January 2024. After such time, the ATC will look to resume back to 23:00.</li> </ul>		<p>15/06/2023</p> <p>19/10/2023</p>	
93	23/02/2023	Qantas freight operator consistently using RWY 14 outside of curfew	<ul style="list-style-type: none"> <li>Chair to speak the freight operator who is consistently using RWY 14 as its preferred runway outside of curfew hours.</li> <li>Chair sent letter, awaiting response and will provide update at the next CACG.</li> <li>Chair spoke to the operator and requested data to be sent. Operator has advised that they are adhering to procedures and no further information will be provided.</li> </ul>		<p>15/05/2023</p> <p>15/06/2023</p> <p>19/10/2023</p>	CLOSED
94	23/02/2023	White & Green Paper Guidelines	<ul style="list-style-type: none"> <li>GCA will re-distribute the White Paper guidelines for those who wish to provide input.</li> <li>Nicolette Mewing will share a document that explains how the process of the White and Green Paper.</li> <li>Update on Green paper is that it is on track to be delivered July/Aug 2023, and the white paper to come out early 2024.</li> </ul>	GCA	23/02/2023	CLOSED
96	23/02/2023	Noise Visualisation Videos	<ul style="list-style-type: none"> <li>Larry Woodland would like the Aircraft Noise Visualisation Videos to be shared to Ron Brent/committee. Video link supplied with minutes.</li> </ul>	Secretariat	17/03/2023	CLOSED
97	23/02/2023	Meeting Invitation	<ul style="list-style-type: none"> <li>Secretariat to ensure meeting invitation has the time and date within the body of the email invite.</li> </ul>	Secretariat	18/10/2023	CLOSED

		Details				
98	15/06/2023	Tweed Valley Weekly Daily News retraction	<ul style="list-style-type: none"> <li>▪ John to follow up with Airservices as to whether there will be a retraction with regards to the incorrect information that was printed in the Tweed Valley Weekly about the tower hours at GCA.</li> <li>▪ Airservices advised that no retraction will be made as they were going by the advice they were provided at the time.</li> </ul>	Airservices/ Lindy Smith	30/06/2023  19/10/2023	CLOSED
99	15/06/2023	Private Jets operating outside of curfew hours	<ul style="list-style-type: none"> <li>▪ Chair to approach Platinum to regarding Bill's concern over the numbers of business jets that are operating outside of curfew hours.</li> <li>▪ Bill Pinkstone has seen an improvement.</li> <li>▪ Chair had a discussion with Platinum and advised that they are reactive to the schedule they are provided but are aware of the expectations that GCA have with private jets and the curfew.</li> </ul>	Platinum/Bill Pinkstone	30/06/2023  19/10/2023	CLOSED

**ANACC - Public Correspondence to Session 19 October 2023  
Attachment 3**

In	Category	Out
19 Sep 2023 email <a href="mailto:g***gan1@hotmail.com">g***gan1@hotmail.com</a> to GCA Reception	O	20 Sep 2023 email response by MBender
28 July 2023 phone call from Mrs*S**gh to GCA Reception	F	28 July 2023 call taken by SPitt

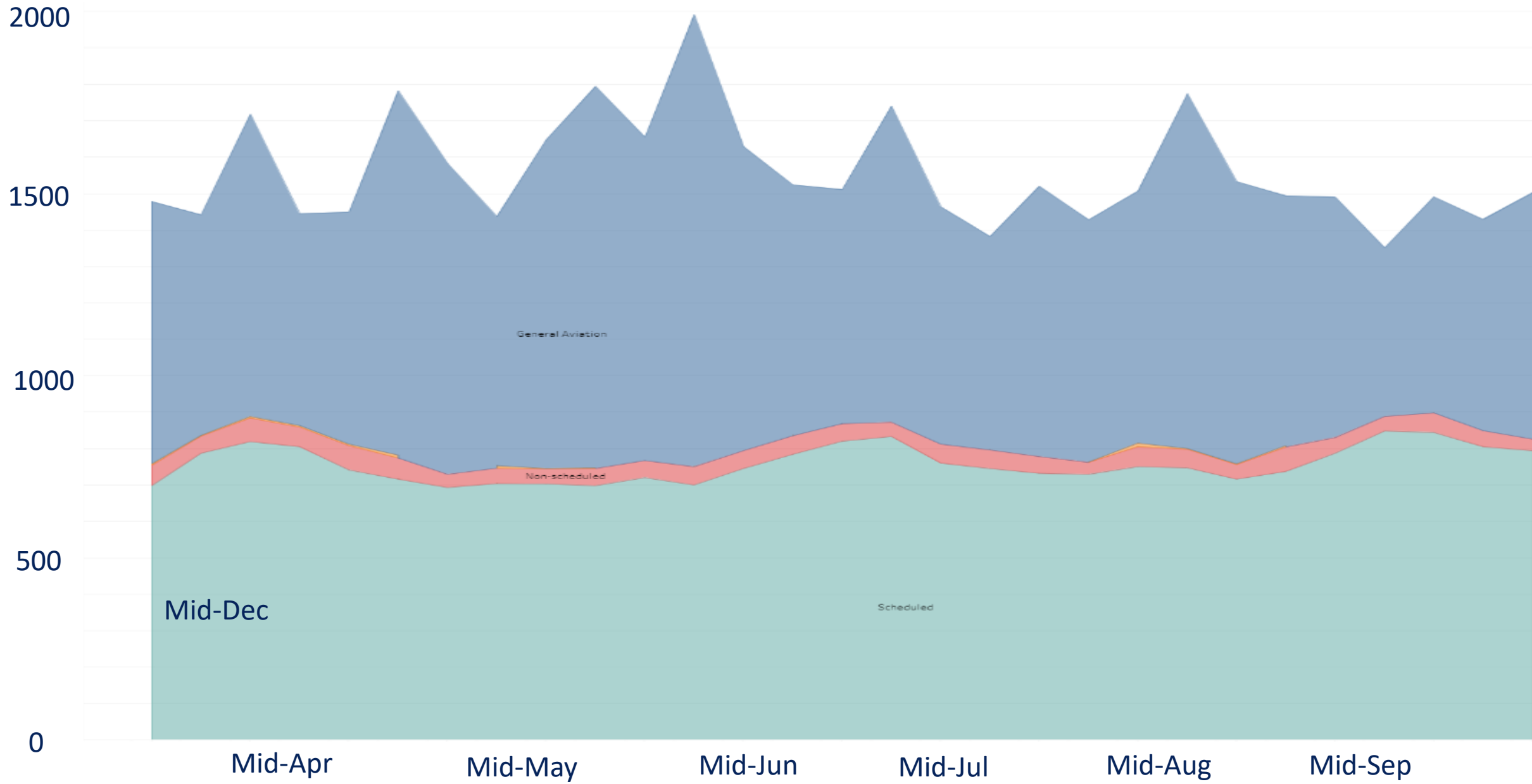
Category Legend			
C	Curfew	H	Helicopter
F	Flight Path	LA	Light Aircraft
G	General	RPT	Regular Public Transport
N	Noise	O	Other

# Gold Coast ANACC Airservices Update

John Graham – Community Engagement Advisor  
Scott Stephens – UTS, Gold Coast Tower  
Glenn Cox

Attachment 4 - 19 October 2023

# Air Traffic Movements



# NCIS update

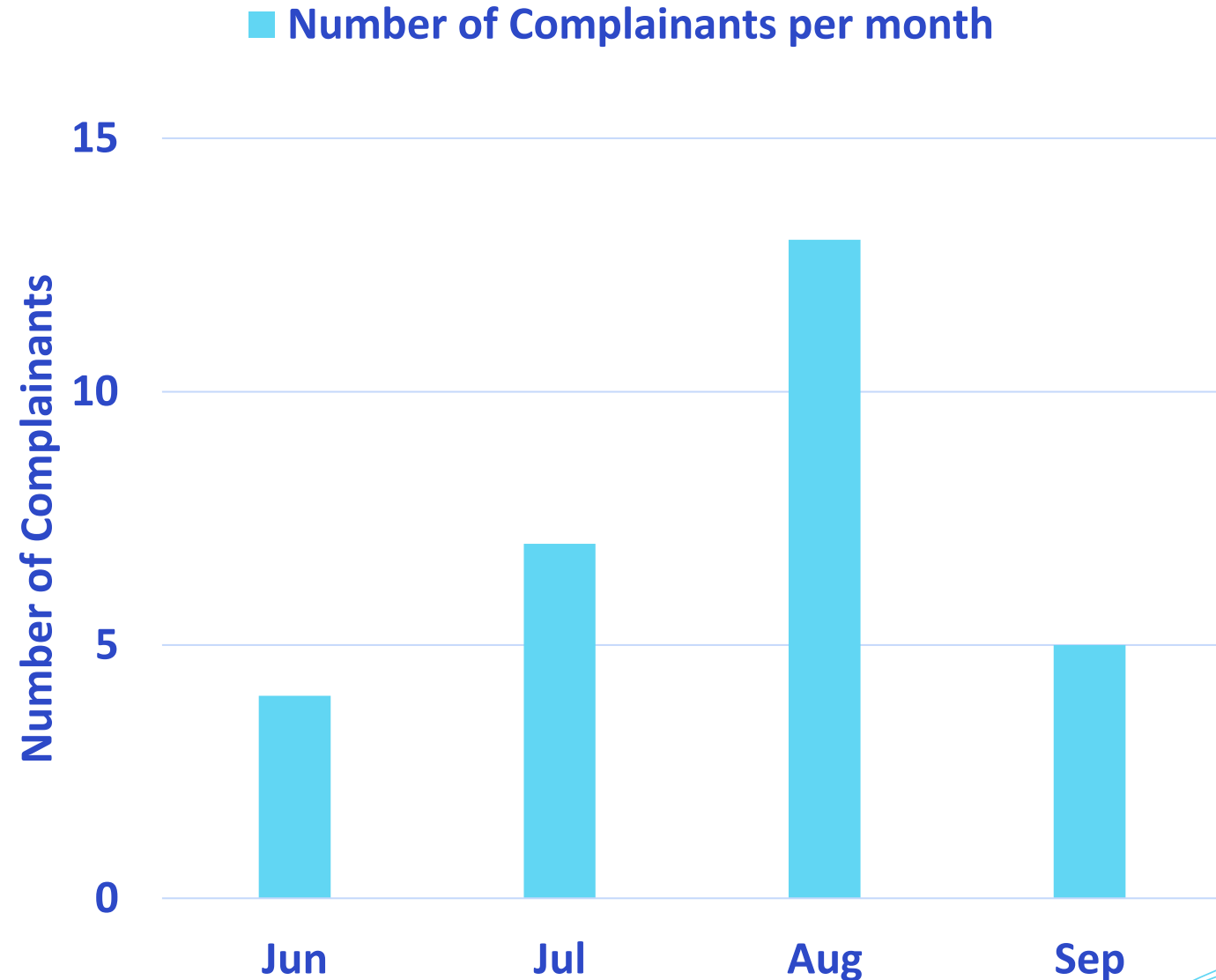
## June – September 2023

### Complainants

- 26 complainants
  - 34 contacts
    - NSW (26)
    - QLD (8)
  - 11 new complainant

### Suburbs

- 13 suburbs recorded complainants
  - Banora Point (6)
  - Fingal Head (4)
- 8 suburbs recorded a single complainant

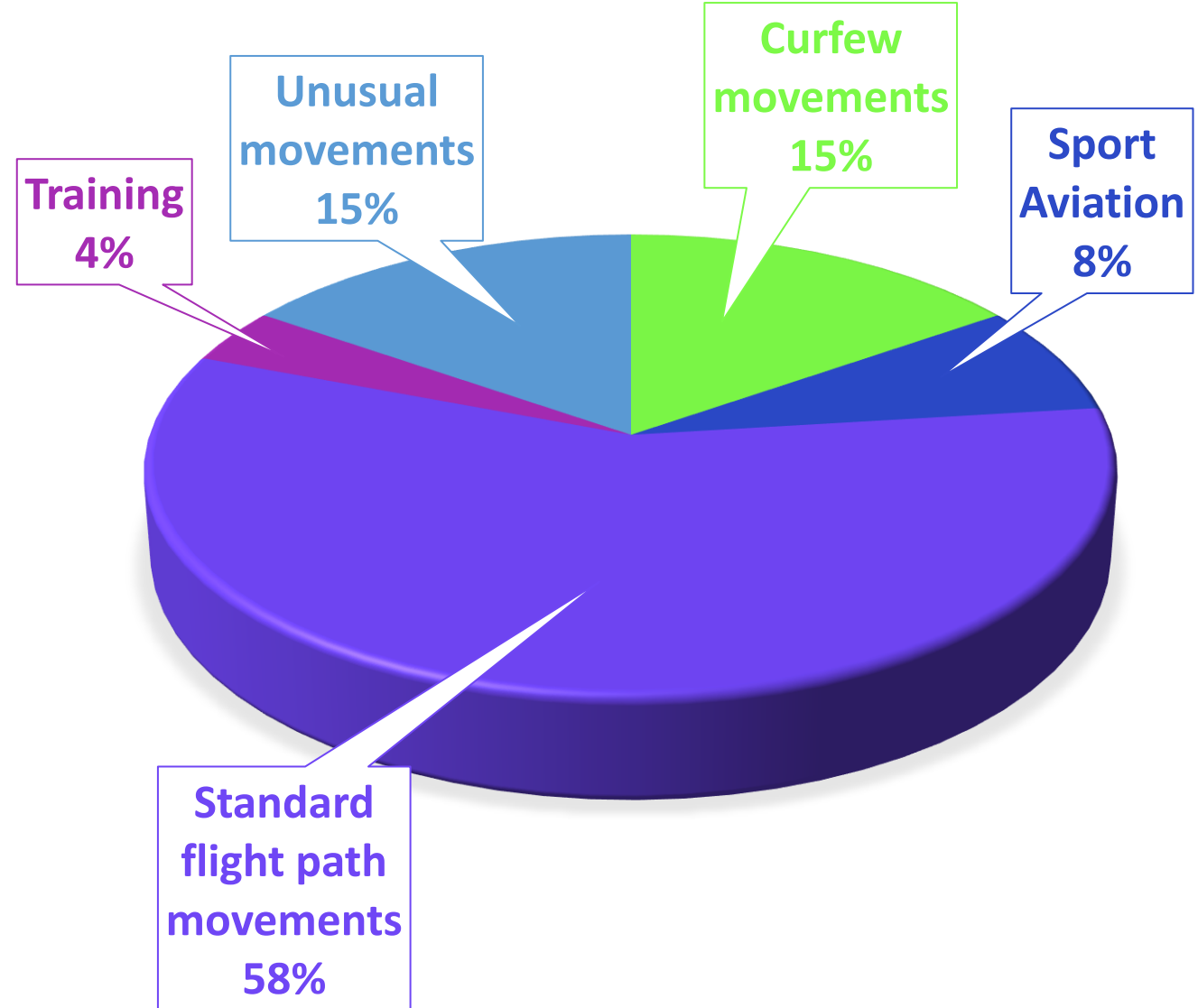


# NCIS update

June – September 2023

## Issues

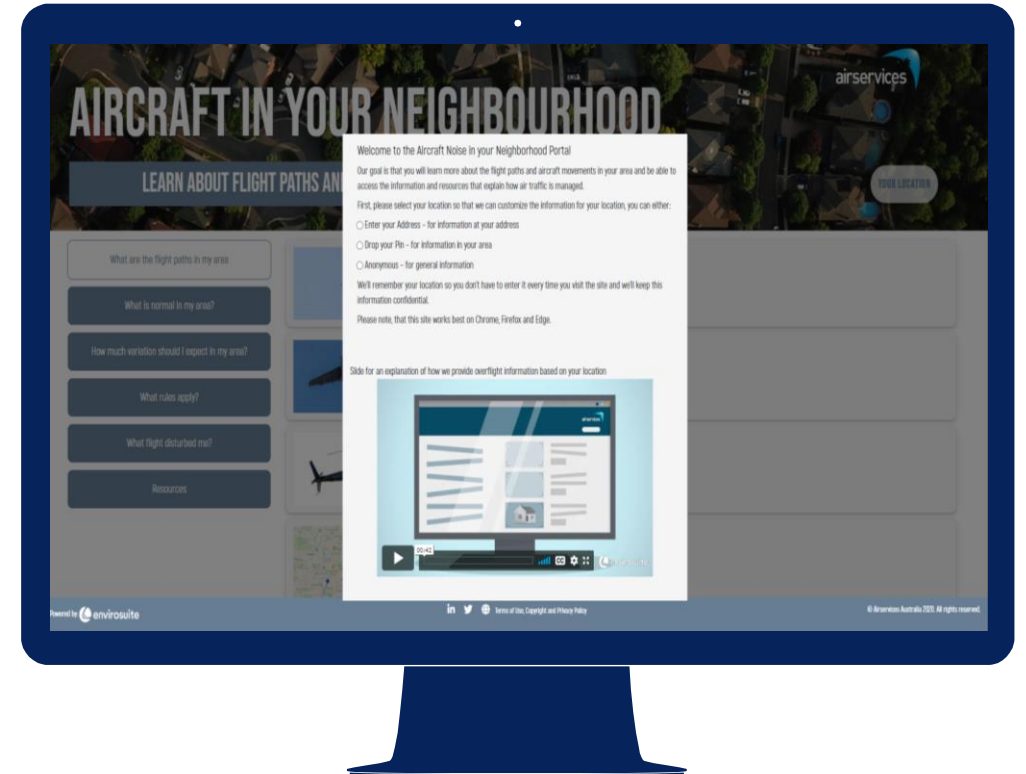
- Standard flight path movements
  - Runway 14 departures (8)
  - ILS use (3)
  - multiple runway directions (3)
  - Runway 32 departures (1)
- Curfew movements
  - curfew dispensation (1)
  - permitted movement (3)
- Unusual movements
  - Runway 14 departures (3)
  - weather diversions (1)
- Sport aviation
  - aerobatic operations (2)
- Training
  - Training area (1)





# Aircraft in your neighbourhood

- <https://aircraftnoise.airservicesaustralia.com/>
- Enter your address or select Gold Coast
- Select 'What flight disturbed me' and 'Gold Coast complaints report'
- Up to September 2023 now available



# Community engagement updates

## Noise Monitor Review

- Final location (Palms Village) removed, no longer available on Webtrak.
- Initial data received from contractor to be assessed and accepted by our internal Environment Team.
- Outcome report will be released, see Engage: <https://engage.airservicesaustralia.com/gold-coast-airport-noise-monitoring-review>



STAY INFORMED

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## Runway 14 ILS STAR & Runway 32 RNP (AR) approach

- Internal CEPs being adapted with consideration of the Community Engagement Standard.

## Tower hours

- Gold Coast tower has been affected by 2 unforeseen long-term absences. The resultant disruption to the roster has reduced the available supervision and on-going training.
- A reduction in tower Hours of Coverage from 2300 Local to 2130 Local will allow for better service continuity during core traffic hours at YBCG.
- Amended tower hours are expected to remain in place until at least **7 January 2024**.

Thank you