

Airport Noise Abatement Consultative Committee (ANACC)



MEETING MINUTES

Date: Thursday, 24 February 2022
Time: 09:00 – 12:00
Location: Microsoft Teams

1. Welcome, Attendance and Apologies/Proxies

Chairman, Matthew Bender, opened the meeting at 09:03 and welcomed members and observers to the February meeting. Chair provided members with an update on the committee members advising that Sarah Wintzloff was on maternity leave for 12 months and introduced Jodie Fields as the new Secretariat and Jann Stuckey as a new committee member.

Refer to attachment 1 for attendance/apologies.

2. Consideration of Previous Minutes/Action List

Refer to attachment 2 for action list.

2.1. ANACC Meeting held 14th October 2021

Chair sought feedback from members on the minutes from the 14 October 2021 meeting.

- Jann Stuckey queried how many of the correspondence items in the October minutes were in relation to the BAE 146 freight service.
 - Chair provided an overview of his understanding of the subject of the enquiries.
 - Chair provided an overview of the purpose of the correspondence list and advised that the curfew items were related to the Qantas freight.
- Current correspondence list.
 - Chair advised the current correspondence was distributed this morning for review.
 - Chair noted Tweed mosquito spraying operations.
 - Jacqui Cord provided context to the committee around spraying operations noting an increase in spraying with the recent wet weather and increase in Ross River Fever infections. Spraying is set to continue through to April in light of the weather forecast.
 - Lindy Smith - noted on the correspondence list that there is nothing from October last year to December.
 - Chair to review and confirm.

3. Airservices Report

Refer to Attachment 4 for full details

- 09:44 Prema Lopez and Kate Frazer from AsA presented to the committee.
- ILS reporting
 - **ACTION - ILS usage reports have been provided to the ANACC Chair for distribution.**
- Differential runway operations

- Kate Frazer provided members with an overview of the review of the differential runway operations proposal and the various operational and safety considerations.
- Bill Pinkstone - clarified that it was 5 knots, not 8 that they were advised of. Requested a full comprehensive report on the review with all data included. Bill interested to see the flight path detail to clearly show there is a safety issue with this operation, noting it is successfully implemented in Brisbane. Bill noted that in his opinion the GCA tower closing at 10pm is a safety concern, the committee put a resolution through years ago that ATC should be manned up to 11pm QLD time at all times.
- Bill Pinkstone - wants this item to remain open until the report and further detail is provided.
- **ACTION - AsA to provide detail to the committee on the Differential Runway Report. Kate advised she will pass on as much detail as Airservices can and will send Bill SID images to illustrate this approach.**
- Noise complaint review for 2021
- Questions:
 - Larry Woodland- noise monitor review. Queried when AsA would have the new permanent monitor installed at Gray Street.
 - Prema - noted there were three proposed locations in the report. AsA need to undertake a review to understand if Gray Street is still feasible from an ambient noise perspective.
 - Prema - noted the short-term noise monitor in Miami is a separate matter.
 - **ACTION - include action for close out of southern noise monitor and an update provided to the CACG March meeting.**
 - Lindy Smith - requested that the presentation is provided to members following the meeting today.
 - Lindy Smith - in 2012 the review completed by AsA around the removal of the noise monitor in 2009. Concern around the timeline for the replacement of the noise monitor.
 - **ACTION – Lindy Smith to provide a summary of her concerns to the ANACC mailbox for follow-up.**
 - John Alcorn - commented on his interpretation of the data represented in the noise complaint review.
 - Chair provided context on community enquiries that he and GCA have received.
 - Bill Pinkstone – Raised issues with AsA response to 19 complaints from Banora Point regarding curfew operations and similar perceived issues with altitude of BAE 146 operations departing to the south.
 - **ACTION - follow-up the BAE146 freighter departures and provide feedback.**
 - Prema noted that this is something that AsA can look into.
 - Bill Pinkstone – Stated a complaint raised via CACG was to be presented to AsA via the Chair that the community believe.
 - Airservices are only present during their presentations and need to be more present at the ANACC meetings.
 - Prema - noted that the AsA team have to attend and provide input to similar meetings at airports across the entire country.
 - Kate - clarified that Kate and Leanne will be attending the entire meeting today.
 - Chair provided further context around AsA involvement in the meetings and the fact that we have two community meetings with ANACC and CACG that other airports do not have.

- John Alcorn – Asked for a commitment by AsA to meet with the southern members to discuss the offset approach to the south and RNAV. Specifically related to discussion on options 3 & 4 of the report.
 - Prema noted that they are progressing within the AsA airspace program.
 - Prema noted that with options 3 and 4 they would require wider public consultation.
 - **ACTION - Chair to follow-up with Prema to discuss a potential stand-alone meeting.**
 - Lindy Smith - Noted an out of session meeting on the topics raised by John was discussed at prior ANACC session.
- 10:00 Prema concluded the AsA Presentation.

3.1. Action List & Recommendations

ACTION - ILS usage reports have been provided to the ANACC chair for distribution.

ACTION - AsA to provide detail to the committee on the differential runway report.

ACTION - Include action for close out of southern noise monitor and an update provided to the CACG March meeting.

ACTION - Follow-up the BAE146 freighter low departures and provide feedback.

ACTION – Chair to follow-up with Prema to discuss a potential stand-alone meeting.

Correspondence

Refer to Attachment 3 for full details.

4. Department of Infrastructure & Curfew Update incl. BAE 146 freight curfew operations

4.1. Department Update from Nik Wahi

- Nik Wahi introduced himself to the group.
- Qantas Freight:
 - Submissions close tomorrow COB (Friday 25/02/2022).
 - Decision will be made in the next few weeks. Department will advise ANACC and CACG of the outcome out of session as soon as it has been made.
 - Nik read through a statement provided by Qantas noting they will provide a further update out of session.
 - Questions:
 - Bill Pinkstone - provided an overview of his concerns.
 - Lindy Smith - Qantas and Australia Post committed to providing further written material at the earlier meeting. Have they provided detail to the Department as to why this wasn't provided?
 - Nik - all the Department have received is the detail he read through initially.
 - Lindy Smith - provided comment around curfew considerations at each of the different airports with a curfew.
 - Lindy Smith - provided comments around wording in the initial email.
 - Nik - acknowledged the initial wording and confirmed that the permit is for 1 year that ends at the end of the calendar year.
 - Jann Stuckey - Will the specific questions raised in the submissions receive a response?
 - Nik - if letters have gone to the Deputy PM they will receive a response through the normal process. Questions around Qantas and

Australia Post are not appropriate for the Department to respond to.

- Jann Stuckey - what avenues do the general public have to refute the false claims by Qantas around what is deemed an essential item given some items are believed to be homeware and leisure items.
 - Nik - submissions via the standard process.
 - **ACTION - Department to confirm if submissions will be responded to.**
- Jann Stuckey - read the statement of reasons and feels that it is weighted towards the permit being approved. Has there been a direction by government?
 - Nik - no direction from government. The statement of reasons is based on the information available.
 - Jann - thinks the statement of reasons should be published following the decision. Jann requested an overview of the process and to receive a copy of this information.
 - **ACTION - Department to provide detail to the ANACC and CACG for access to the information.**
- Peter Long - noted his support for this service and the reason for the Department to make the decision based on the facts as he was concerned by some of the misleading information presented by the community. Peter noted he is also a local resident living in Tugun.
- John Alcorn - provided his view around the context of the letter received from the Department.
 - Nik - the email/letter was put out to make sure that everyone had the facts set out as part of the submission process.
- John Alcorn - flagged that the letter noted that Qantas had been planning for the freight service since 2019. John believes that the Department would have been aware of this at that time. John advised that the community was provided with 4 days' notice ahead of the service commencing. John was also curious to understand when GCA was made aware of the service.
 - Nik - noted that they were made aware when the original permit was submitted.
- John Alcorn – Queried why Qantas have been provided with all 4 permitted movements and asked if other operators were provided the opportunity from a commercial competition perspective.
 - Nik noted that VA don't operate freight flights anymore. TOLL is the only other freight operator, and they don't operate BAE 146 aircraft.
 - John - queried if the other operator was given the opportunity to compete.
 - Nik - Noted if multiple operators requested to operate permitted flights the Department would make the decision under the regulations which notes there are 4.
- Bill Pinkstone - queried Nik if a decision will be made prior to the CACG? Queried if any data will be provided as part of the decision and will it be published.
 - Nik - noted the decision is intended to be made by the CACG. But will be guided by the number of submissions made. The statement of reasons will be provided which will include some of the detail around submission feedback.
 - **ACTION - Nik to determine the best way to present the data and information from the submissions.**

- Lindy Smith - provided her opinion on contents of the letter and freight movements noted in a freight strategy.
 - **ACTION - Lindy to pass details of concerns from the “freight strategy report” on to Nik to follow-up and provide detail.**
- Scoot arrival prior to curfew on Thu 17/02/2022
 - Nik provided the group with an overview of the initial review of the occurrence and that unseasonal winds contributed to this curfew movement breach and that Scoot will review their arrival and departure times to rectify this issue. Chair advised that there is an investigation in process. Jared advised that updated schedule times have been provided by Scoot.
- Review of the Quarterly Curfew Summary.
 - Jacqui Cord - with the tower not having staff between 10pm and 11pm (QLD time), is it the same in the morning?
 - Chair noted that ATC commencement hours match the curfew with staff commencing at 05:55.
 - Scott Stephens noted that staff are onsite earlier however they have pre-start checks to complete prior to taking control of the airspace at 05:55.
 - Lindy Smith - commended Russell MacArthur for the quality of the curfew reporting.
- Nik concluded at 11:29.

4.2. Action List & Recommendations

ACTION - Department to confirm if submissions will be responded to.

ACTION - Department to provide detail to the ANACC and CACG for access to the information.

ACTION - Nik to determine the best way to present the data and information from the submissions.

ACTION - Lindy to pass details of concerns about the report onto Nik to follow-up and provide detail.

Correspondence

Refer to Attachment 2 for full details.

5. GCA Update

- Traffic increase from borders opening on 13 December 2021.
 - PAX
 - Nov- 35k.
 - Dec- 204k:
 - Start of the month 1k a day.
 - Early border opening on 13/12/2021 4.8k.
 - Original border opening on 17/12/2021 11.7k.
 - Jan - 386k.
 - Feb - always a quieter month but numbers still good.
- COVID surge in cases in early 2022 due to Omicron wave.
- Moving forward with Southern Terminal Expansion project.
- Scoot recommenced Monday 14 February 2022.
- Air New Zealand restarting on Wednesday 02 March 2022.
- Questions:
 - John Alcorn- when will the new southern entrance be in operation?
 - Lucy Ardern - GCA to make a decision on the successful tenderer in April and then it is roughly a 9-month construction period.

6. General Aviation Update

- GA training activity is starting to pick up, but they won't be back to pre-Covid levels anytime soon. Training has been the main interest with airlines starting to resume capacity with the Dec Covid restrictions been lifted.
- Flight schools have been distributing the noise more fairly from the north to the south.
- Last few months been impacted by seasonal weather.
- Peter Long noted that he hadn't received any noise complaints directly to him.
 - Chair noted that he also hasn't received many GA complaints direct to him either.
- Chair noted that he had received a number of community enquiries around helicopter operations in Central and Northern Gold Coast. Most, if not all, were operating outside of Gold Coast Airport, mainly at Southport Aerodrome or the Spit.
- Peter Long noted that with ANZAC Day coming up, no aircraft will be flying out of GCA for the dawn ceremonies. There will however be a Spitfire flying down from Brisbane this year and then back up the coast.

7. Strategic Work Program

- Matt ran members through the revised SWP layout in Excel outlining the process to track status and progress easier.
- Matt to circulate outside of the meeting and organise a separate meeting.

8. General Business

- Larry Woodland - Southern members meeting spoke about the LAMAX noise contours. Has AsA provided any feedback?
 - Chair has put it forward and will follow it up.
- Julie Murray - queried some of the text in the SWP.
 - Chair confirmed that it is all the information that was in the original SWP.
- Lindy Smith - would like to move the three items in her agenda paper as issues in the minutes:
 - Raising concerns around Qantas freight during curfew.
 - Refuse any permission to QF or any other operators after 1st April.
 - Promptly amend the Gold Coast Airport regulations to prohibit freight movements.
 - Lindy noted this is a new paper different to the earlier paper submitted.
 - Would like to add a new item to the paper requesting a breakdown on submissions and the statement of reasons for the Departments decision on the freight service.
 - **ACTION - Lindy to send email with clarification and exact wording on the last point regarding submissions.**
- Jann Stuckey - thinks it needs to be noted that the committee would like to know the breakdown in submission responses.
 - Bill - requested the top 10 concerns or issues raised in the submissions and a breakdown in the submissions for and against the freight service.
- Bill Pinkstone - Resolution to go to the CACG.
 - All community representatives reaffirm prior resolution that they are opposed to a Qantas Freight permit being granted during curfew, and that they oppose the issue of any further permits during curfew being granted:
 - One against (Peter Long)
 - The Department and AsA abstain.
- John Alcorn - can the airport produce some information around the Qantas Freight maintenance.

- Chair and JF discussion around maintenance operation.
- Bill Pinkstone - suggested that it would be good if the airport could provide clarity around the intended use of the Border Park and Wollemi Place.
- Chair to take it on board and look at what GCA can provide at the upcoming CACG.
- Next meeting: Thursday 23 June 2022.
- GCA to make an assessment as to whether we can return to face-to-face meetings.

ACTION - Lindy to send email with clarification and exact wording on the last point regarding submissions.

ACTION – GCA to provide clarity around the intended use of the Border Park and Wollemi Place.

The Chair thanked members for their participation and closed the meeting at 12:21pm.

Attachment 1: Attendance and Apologies

Date: Thursday, 24 February 2022

Attendance

| | |
|-----------------------------------|--|
| Matthew Bender (Chair) | Gold Coast Airport |
| Jodie Fields (Secretariat) | Gold Coast Airport |
| Bill Pinkstone | Banora Point & District Residents' Association |
| David Gray | Bilinga Neighbourhood Watch |
| Jacqui Cord | Tweed Shire Council |
| Jann Stuckey | Friends Of Currumbin |
| Jared Feehely | Gold Coast Airport |
| John Alcorn | Airport Central Corridor Alliance (Oxley Cove & Chinderah Districts) |
| John Sweeney | Banora Point & District Residents' Association |
| Julie Murray | Kingscliff Ratepayer & Progress Association |
| Karrylyne Johnson | DITRDC |
| Kate Frazer | Airservices Director Operations – Terminal Services North |
| Larry Woodland | Fingal Head Community Association Inc. |
| Leanne Costin | Airservices Australia |
| Lindy Smith | Tweed District Residents & Ratepayers' Association |
| Lucy Arden | Gold Coast Airport |
| Nik Wahi | Department of Infrastructure |
| Peter Barrett | Gold Coast District Neighbourhood Watch |
| Peter Long | Air Gold Coast |
| Prema Lopez | Airservices Community Engagement - Senior Advisor |
| Scott Stephens | Airservices Australia (AsA) |

Apologies

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| Russell McArthur | DITRDC |
| Tim Gill | Airservices Australia |
| Anthony Steinfort | Tugun Progress Association |
| Brad Pearce | Tweed Shire Council |
| Craig Dunstone | Operations Manager Procedures |
| David Stani | Qantas |
| Gary Scott | Airservices Australia |
| Glenn Nott | Oxley Cove |
| Guy Proctor | Jetstar Airways |
| James Gough | Gold Coast Airport |
| John Hicks | Gold Coast Lifestyle Association |
| Justine Elliot | Federal Member for Richmond |
| Michael Beckhaus | Unit Tower Supervisor (UTS) |
| NCIS Investigations | Airservices Australia |
| Pat Tate | Banora Point & District Residents' Assoc. Inc. |
| Paul Baker | Friends of Currumbin |
| Ronni Hoskisson | Tweed Residents & Ratepayers' Association |
| Sally Adsett | Airservices Australia |
| Steven Pitt | Gold Coast Airport |
| Tania MacDonald | Department of Infrastructure |
| Val Kirk | Kingscliff |

Attachment 2: ANACC Action List

| No. | Meeting Date | Item | Requirement | Responsible Person | Target Completion Date | Status |
|-----|--------------|--|---|------------------------|-------------------------------------|---|
| 1 | 22/06/2017 | Flight track trial pre/post trial data | <ul style="list-style-type: none"> ▪ Airservices to provide the pre-during and post-trial data for review. ▪ The data was provided to the committee. ▪ Lindy has been making direct correspondence with Airservices/Ombudsman on this issue which has been sent as a follow up after the Oct meeting with no acknowledgement. Submitted to ANACC 21st Oct 2021. Prema advised she had no knowledge of this. Chair to talk to Prema to see where this is at. | Lindy Smith | 06/02/2020 On Hold | OPEN. Item reopened by Lindy. Lindy to provide detail around required information to close item. |
| 23 | 06/02/2020 | Flight Paths Runway 32 Offset Approach | <ul style="list-style-type: none"> ▪ Southern members to discuss and further investigate the restricted use of the Runway 32 offset approach to consider allowing additional flights to use it. Members are to provide feedback at the next ANACC meeting. ▪ John Alcorn noted that Airservices was supposed to contact the southern members which isn't happening. Meeting was supposed to be before the presentation and representatives from the South. Chair to discuss with Prema. | Southern ANACC Members | 04/06/2020 24/02/2022 | OPEN. |
| 26 | 06/02/2020 | Runway 14 Departures | <ul style="list-style-type: none"> ▪ Airservices to investigate if it is possible to demonstrate the conflict between aircraft departing 07:00 and arriving aircraft. ▪ AsA to provide update to the meeting today. ▪ Chair confirmed that the investigation has occurred, so the item is closed. ▪ Prema noted the significant amount of work that has gone into the report. The results were | Airservices | 04/06/2020 24/02/2022 | OPEN. |

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| | | | <p>communicated to members and while this may not be the outcome members had hoped for, the report was very detailed and completed. Any further concerns need to be communicated via the ANO.</p> <ul style="list-style-type: none"> Julie noted that she does not consider any of the questions previously communicated have not been addressed and they do not believe it to be closed. Larry noted that the members will not be going to the ANO on this. They will be going to the Environment Defenders Office. | | | |
| 34 | 15/10/2020 | Noise Complaints-reporting formats | <ul style="list-style-type: none"> GCA to follow-up with NCIS if they have received anything from Bill regarding this item. Bill Pinkstone to provide GCA with previous correspondence. Bill said he can't read the figures on the Webtrak monitor, even when you expand the page or magnify the page. NCIS has some ownership, and it needs to be rectified immediately with Airservices. Prema provided context from AsA on the item noting she is not aware of any changes being made to it. David Gray noted that on his computer it is working fine noting that it might be Bill's computer. | Matthew Bender | 11/02/2021 24/02/2022 | OPEN. |
| 35 | 15/10/2020 | Flight Paths | <ul style="list-style-type: none"> Are BAE 146 Freighter flight tracks able to be recorded and presented to get an idea or area impacts? Prema advised Airservices wouldn't be providing single flight tracking for single operations. | Matthew Bender/ Airservices | 11/02/2021 24/02/2022 | OPEN. |
| 38 | 15/10/2020 | Flight Paths | <ul style="list-style-type: none"> Airservices to investigate the feasibility of demonstrating Runway 14 offset approach | Airservices | 11/02/2021 24/02/2022 | OPEN. |

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| | | | overlay of 32 RNAV approach. Prema advised no update on this. | | | |
| 40 | 15/10/2020 | Master Plan | <ul style="list-style-type: none"> Larry to update his N70 submission and resubmit for review and consideration. Larry advised this was submitted to the CACG and will be discussed at the next CACG meeting. | Larry Woodland | 11/02/2021 24/02/2022 | OPEN. |
| 43 | 11/02/2021 | Curfew report to be distributed | <ul style="list-style-type: none"> Curfew report to be distributed ahead of meeting wherever possible. This has been done and will be closed. | Matthew Bender | 17/06/2021 24/02/2022 | CLOSED. |
| 45 | 11/02/2021 | Differential Runway Operations | <ul style="list-style-type: none"> Chair to seek advice on differential runway operations and include general discussion on this topic at the next scheduled ANACC meeting. Prema advised this is in the presentation. | Matthew Bender | 17/06/2021 24/02/2022 | CLOSED. |
| 46 | 11/02/2021 | Update SWP | <ul style="list-style-type: none"> Chair to update items 1.3 and 4.3 in the SWP based on information provided and re-distribute to members for further consideration. Chair will submit to the Committee by week ending 5th March. | Matthew Bender | 17/06/2021 24/02/2022 | OPEN. |
| 47 | 11/02/2021 | GCA and Airservices Feedback | <ul style="list-style-type: none"> GCA and Airservices provided feedback on Larry Woodland's submission out of session. This will be closed out of here and done next month. | Matthew Bender | 17/06/2021 24/02/2022 | CLOSED. |
| 48 | 11/02/2021 | Draft Letter to Department | <ul style="list-style-type: none"> Chair to draft a letter to the Department on behalf of members to the Department. Closed and sent out. | Matthew Bender | 17/06/2021 24/02/2022 | CLOSED. |
| 49 | 17/06/2021 | Southern Noise Operation | <ul style="list-style-type: none"> In relation to the southern operation noise investigations this committee recommends to Airservices that it includes further consideration of the impact of adjusting the runway 14 SID and star as per the 11th February briefing and the southern operations review draft be released to the committee asap for comment. Investigation has been closed. | Matthew Bender | 14/10/2021 24/02/2022 | CLOSED. |
| 51 | 17/06/2021 | ASA SWP Meeting | <ul style="list-style-type: none"> Chair to ask if ASA can facilitate a meeting to | Matthew | 14/10/2021 | OPEN. |

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| | | | progress SWP issues. Awaiting on Airservices availability. Chair to discuss with Prema to see if this is a possibility. | Bender | 24/02/2022 | |
| 52 | 17/06/2021 | Airforce flight noise | <ul style="list-style-type: none"> Chair to enquire as to why David Gray had not received a response regarding Airforce flight noise. Haven't had any issues since then and David agreed it can be closed. | Matthew Bender | 14/10/2021 24/02/2022 | CLOSED. |
| 53 | | 2022 Meeting Schedule | <ul style="list-style-type: none"> Chair to discuss with Karrlyne and team when data from the Department will be available before scheduling meetings for 2022. Finalised with DIRDC. | Matthew Bender | 24/02/2022 | OPEN. |
| 54 | | Daylight Savings Freight Operations | <ul style="list-style-type: none"> Chair to liaise with Airservices as the responsible agency to investigate if preferred arrival runway for Qantas Freight operations could be from the south during daylight savings and if this would be a feasible change for the 2023 daylight savings period. Lindy thinks this is ambiguous. Too far into daylight savings now for this to occur. | Matthew Bender | 24/02/2022 | OPEN. |
| 55 | | Letter to Brett Curtis | <ul style="list-style-type: none"> Chair to draft letter to Brett Curtis thanking him for all his hard work and compliment him on being the "most approachable and conveyable person" to run the ANACC and wish him well on behalf of this committee. Chair sent this in the correspondence today. | Matthew Bender | 24/02/2022 | CLOSED. |
| 56 | | CASA regulation/standard changes | <ul style="list-style-type: none"> Chair to distribute information relating to the CASA. regulation/standard changes in regard to the location and requirements for displaced thresholds re: RWY 32. Chair advised the displaced threshold is in place for safety. CASA advised that max. runway should be used for safety purposes. Chair to distribute relevant standards for their records. | Matthew Bender | 24/02/2022 | OPEN. |

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| | | | John expects a full environment investigation on this issue as southern members are opposed. | | | |
| 57 | 24/02/2022 | ILS usage reports | <ul style="list-style-type: none"> ▪ ILS usage reports have been provided to the ANACC chair for distribution. | Jodie Fields | 20/06/2022 | CLOSED. |
| 58 | 24/02/2022 | Differential Runway Report | <ul style="list-style-type: none"> ▪ AsA to provide detail to the committee on the differential runway report. | Airservices | 24/02/2022 | OPEN. |
| 59 | 24/02/2022 | Southern Noise Monitor | <ul style="list-style-type: none"> ▪ Include action for close out of southern noise monitor and an update provided to the CACG March meeting. | Chair | 24/02/2022 | OPEN. |
| 60 | 24/02/2022 | BAE146 freighter low departures | <ul style="list-style-type: none"> ▪ Follow-up the BAE146 freighter low departures and provide feedback. | Airservices | 24/02/2022 | OPEN. |
| 61 | 24/02/2022 | AsA stand-alone meeting | <ul style="list-style-type: none"> ▪ Chair to follow-up with Prema to discuss a potential stand-alone meeting. | Chair/ Airservices | 24/02/2022 | OPEN. |
| 62 | 24/02/2022 | DITRDC Submissions | <ul style="list-style-type: none"> ▪ Department to confirm if submissions will be responded to. | Nik Wahi | 24/02/2022 | OPEN. |
| 63 | 24/02/2022 | DITRDC Info Access | <ul style="list-style-type: none"> ▪ Department to provide detail to the ANACC and CACG for access to the information. | Nik Wahi | 24/02/2022 | OPEN. |
| 64 | 24/02/2022 | DITRDC Data Representation | <ul style="list-style-type: none"> ▪ Nik to determine the best way to present the data and information from the submissions. | Nik Wahi | 24/02/2022 | OPEN. |
| 65 | 24/02/2022 | DITRDC concerns | <ul style="list-style-type: none"> ▪ Lindy to pass details of concerns about the report onto Nik to follow-up and provide detail. | Lindy Smith | 24/02/2022 | OPEN. |
| 66 | 24/02/2022 | Freight submission | <ul style="list-style-type: none"> ▪ Lindy to send email with clarification and exact wording on the last point regarding freight submissions. <ul style="list-style-type: none"> ○ Raising concerns around Qantas freight during curfew. ○ Refuse any permission to QF or any other operators after 1st April. ○ Promptly amend the Gold Coast Airport regulations to prohibit freight movements. | Lindy Smith | 24/02/2022 | OPEN. |
| 67 | 24/02/2022 | Use of Border Park and Wollemi Place | <ul style="list-style-type: none"> ▪ GCA to provide clarity around the intended use of the Border Park and Wollemi Place. | GCA | 24/02/2022 | OPEN. |

ANACC Action List - Completed

| No. | Meeting Date | Item | Requirement | Responsible Person | Completion Date | Status |
|-----|--------------|-------------------------------------|--|---|--|--|
| 2 | 26/10/2017 | Kingscliff Departures | Review of flight paths departing over Kingscliff and the reasoning behind why aircrafts are turning at certain points. | Julie Murray/ Airservices Australia | 06/02/2020 04/06/2020 15/10/2020 11/02/2021 | CLOSED Specific to assessment of likelihood of flight path adjustments this issue is closed following Airservices provision of assessment results indicating proposed track adjustments were unachievable due to operational constraints. See presentation and mins from 11 th Feb 2021 meeting. |
| 3 | 21/06/2018 | Webtrak | Clarification on parameters on Webtrak My Neighbourhood. More details needed to clarify action. Airservices to provide time lapse between provided information to where it is linked into Webtrak. What is the time intervals between snapshots and between data points. | Lindy Smith | 06/02/2020 04/06/2020 15/10/2020 11/02/2021 | CLOSED Airservices data provided at 11 th Feb 2021 meeting indicated detail on 5 sec time intervals for flight tracking paths on Webtrak provided by Eurocat. |
| 6 | 07/02/2019 | ATC Data and Kingscliff Flight Data | Provide context around aircraft conflicts for straight-ahead departures off Runway 14. Julie to provide specific examples for Airservices to provide overview of situation. | Julie Murray/ Airservices Australia | 06/02/2020 04/06/2020 15/10/2020 11/02/2021 | CLOSED Specific to assessment of likelihood of flight path adjustments this issue is closed following Airservices provision of assessment results indicating proposed track adjustments were unachievable due to operational constraints. See presentation and mins from 11 th Feb 2021 meeting. |
| 11 | 06/02/2020 | Member Nominations | Secretariat to facilitate coordination of fifth Southern ANACC representative with members to determine most relevant representative organisation. | Secretariat | 04/06/2020 15/10/2020 11/02/2021 | CLOSED Discussed with Southern members - Larry Woodland formally confirmed as Southern Member. |
| 15 | 06/02/2020 | Webtrak | Airservices to confirm the time interval's location data is provided for Webtrak. | Airservices | 04/06/2020 15/10/2020 11/02/2021 | CLOSED Consolidate with item 3. |

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|----|------------|--|---|-------------------------|--|--|
| 25 | 06/02/2020 | Resident Noise Complaints delivered to ANACC Members | Responses and progression of complaints unsatisfactory, management of complaints was said to be unprofessional; community can escalate complaint if unsatisfied with response and request complaint review. | Bill Pinkstone | 04/06/2020 15/10/2020 11/02/2021 | CLOSED - Airservices detailed the NCIS complaint handling and review and review process. Chair also indicated the ANACC forum and direct contact with GCA provided opportunities to escalate specific matters. |
| 28 | 06/02/2020 | ANACC Sub-Committee | Chair to follow up with Airservices to understand if local ATC team are able to participate in ANACC Sub-Committee meetings and the best way of communicating these to NCIS. | Matthew Bender | 11/02/2021 | CLOSED. Local ATC Manager will attend ANACC when available through will not generally attend the Sub-Committee. Chair is able to communicate issues directly to ATC where appropriate. |
| 31 | 15/10/2020 | Member Recognition | Chair to contact Anthony out of session to follow up specific dates and times so occurrences can be investigated. | Matthew Bender | 11/02/2021 | CLOSED Chair, Anthony to follow up out of session. |
| 32 | 15/10/2020 | Curfew Administration | Are military aircraft exempt from curfew requirements? | Matthew Bender | 11/02/2021 | CLOSED Military aircraft activities are not tracked like civilian aircraft. Aircraft transponders are not always on for security reasons. |
| 33 | 15/10/2020 | ANACC Sub-Committee | Back up and running. | Secretariat | 11/02/2021 | CLOSED Sub-Committee has recommended with expectation from Chair that members attend regularly. |
| 36 | 15/10/2020 | Southern Noise Monitoring | Committee to provide feedback to Airservices Australia Community Engagement mailbox on how long they would like the draft ToR distributed for comment. | ANACC Community Members | 11/02/2021 | CLOSED Southern Noise Monitor review program has commenced. |
| 37 | 15/10/2020 | ILS Noise Reporting | ANACC to provide advice on reporting methods and format for ILS usage. Provided comments to AsA in post implementation review report. Draft by next meeting with data populated. | Airservices | 11/02/2021 | CLOSED Item discussed and GCLA now in direct contact with Airservices on this item. |
| 39 | 15/10/2020 | Member | Chair to provide positive feedback regarding | Matthew | 11/02/2021 | CLOSED |

| | | | | | | |
|----|------------|--|--|----------------|------------|--|
| | | Recognition | Fiona and the Community Engagement team onto Airservices. | Bender | | Letter of appreciation sent to members and Airservices. |
| 41 | 15/10/2020 | Flight Paths | Chair to confirm but under the belief RWY 14 SIDs have previously been provided to members. Gary Scott requires parameters around timeframes for historic information but confirmed Airservices should be able to provide detail. Bill noted the timeframe is after the PIR i.e., from 2000 to 2020. | Gary Scott | 11/02/2021 | CLOSED All SIDs to from 2000 onwards provided directly to Bill Pinkstone. |
| 42 | 11/02/2021 | Fly Neighbourly Agreement Redistribution | Chair to redistribute the Fly Neighbourly Agreement as part of the minutes for the meeting for committee information and review. | Matthew Bender | 14/10/2021 | CLOSED. |
| 44 | 11/02/2021 | Runway 14 SID plates | Runway 14 SID plates from 2000-2020 to be provided to Bill Pinkstone. | | 17/06/2021 | CLOSED Amalgamated with item 41 |
| 50 | 17/06/2021 | SWP Update and Amendments | Chair to schedule out of session meeting for the group to review SWP to complete collective update and amendments. | Matthew Bender | 14/10/2021 | CLOSED. |

| In | Category | Out |
|---|----------|--|
| 17/06/2021 Guy Domenici to ANACC Mailbox | C | |
| 17/06/2021 Loise Jackson to ANACC Mailbox | C | |
| 17/06/2021 Brad Bloom to ANACC Mailbox | C | |
| 17/06/2021 Joanne Bergamin to ANACC Mailbox | C | |
| 18/06/2021 James Stewart to ANACC Mailbox | C | |
| 18/06/2021 Patrick Bell to ANACC Mailbox | C | |
| 18/06/2021 Lois Levy to ANACC Mailbox | C | |
| 18/06/2021 Stephen Collison to ANACC Mailbox | C | |
| 18/06/2021 Michael Maccheroni to ANACC Mailbox | C | |
| 18/06/2021 Diana Traversi to ANACC Mailbox | C | |
| 18/06/2021 Sharelle Taylor to ANACC Mailbox | C | |
| 18/06/2021 Toni McLean to ANACC Mailbox | C | |
| 18/06/2021 Craig Harris to ANACC Mailbox | C | |
| 19/06/2021 Jessica Craig to ANACC Mailbox | C | |
| 19/06/2021 Robyn Haynes to ANACC Mailbox | C | |
| 19/06/2021 Jann Stuckey to ANACC Mailbox | C | 22/06/2021 MBender to Jann Stuckey |
| 19/06/2021 Richard Stuckey to ANACC Mailbox | C | |
| 19/06/2021 Katie Kenna to ANACC Mailbox | C | |
| 19/06/2021 Angela Charles to ANACC Mailbox | C | |
| 19/06/2021 Merry Bower to ANACC Mailbox | C | |
| 19/06/2021 Lisa Benny to ANACC Mailbox | C | |
| 19/06/2021 Kim & Jo Shearer to ANACC Mailbox | C | 22/06/2021 MBender to Kim & Joanne Shearer |
| 19/06/2021 Toby Poulsen to ANACC Mailbox | C | |
| 19/06/2021 Virginia Star to ANACC Mailbox | C | |
| 19/06/2021 Vivien Dorrough via Feedback Form | N | 21/06/2021 MBender to Vivien Dorrough |
| 20/06/2021 Matt Cardone to ANACC Mailbox | C | |
| 20/06/2021 Matthew Baker to ANACC Mailbox | C | |
| 20/06/2021 Bradley Price to ANACC Mailbox | C | |
| 20/06/2021 Adam Collie to ANACC Mailbox | C | |
| 20/06/2021 John & Deborah Darragh to ANACC Mailbox | C | 22/06/2021 MBender to John & Deborah Darragh |
| 20/06/2021 Peter & Rosemary Manthey to ANACC | C | |
| 20/06/2021 Anne Hepworth to ANACC Mailbox | C | |
| 20/06/2021 Angelique McMillan to ANACC Mailbox | C | |
| 20/06/2021 Andrew Fisher to ANACC Mailbox | C | |
| 20/06/2021 Lynne Bray to ANACC Mailbox | C | |
| 21/06/2021 Simone Gillespie via Feedback Form & ANACC Mailbox | C | |
| 21/06/2021 Jeff Maclean to ANACC Mailbox | C | |
| 21/06/2021 David Gray to ANACC Mailbox | C | Forwarded into Dept. Infrastructure |
| 21/06/2021 Paul Carne to ANACC Mailbox | C | 22/06/2021 MBender to Paul Carne |
| 21/06/2021 Simone Webbe to ANACC Mailbox | C | |
| 21/06/2021 Christian Truscott to ANACC Mailbox | C | |
| 22/06/2021 Ben Darveniza to ANACC Mailbox | C | |
| 22/06/2021 Anna Dennis to ANACC Mailbox | C | |
| 22/06/2021 Lorraine Peet to ANACC Mailbox | C | |
| 22/06/2021 Melinda Norman-Hicks to ANACC Mailbox | C | |
| 22/06/2021 Chris Strotton to ANACC Mailbox | C | |
| 22/06/2021 Sky Madsen to ANACC Mailbox | C | |
| 22/06/2021 Ian Parsons to ANACC Mailbox | C | |
| 22/06/2021 Ceris Ash to ANACC Mailbox | C | |
| 22/06/2021 Glen & Jaz Pell to ANACC Mailbox | C | |
| 22/06/2021 Rolf Petersen to ANACC Mailbox | C | |
| 22/06/2021 Brenda Connelly to ANACC Mailbox | C | |

| | | |
|--|------|--|
| 22/06/2021 Lee McCosker to ANACC Mailbox | C | |
| 22/06/2021 Tony Boulto to ANACC Mailbox | C | |
| 22/06/2021 Evon & John Bowman to ANACC Mailbox | C | |
| 22/06/2021 Kylie Hedrick to ANACC Mailbox | C | |
| 22/06/2021 David Haddock to ANACC Mailbox | C | |
| 22/06/2021 Yvonne Wawrzyniak to ANACC Mailbox | C | |
| 22/06/2021 Brenda Osmand to ANACC Mailbox | C | |
| 22/06/2021 Pauline Kershaw to ANACC Mailbox | C | |
| 22/06/2021 Anne Maree & Jeff Williams to ANACC Mailbox | C | |
| 22/06/2021 Rob and Sharyn Silver to ANACC Mailbox | C | |
| 22/06/2021 Allison Taylor to ANACC Mailbox | C | |
| 22/06/2021 Colin and Lenora McCann to ANACC Mailbox | C | |
| 22/06/2021 Sharyn Vaux to ANACC Mailbox | C | |
| 23/06/2021 Ricki Watson to ANACC Mailbox | C | |
| 15/08/2021 Susan Barber via Online Form Submission | C | |
| 13/09/2021 Jackie Cain via Online Form Submission | N/LA | |

| Category Legend | | | |
|-----------------|-------------|-----|--------------------------|
| C | Curfew | H | Helicopter |
| F | Flight Path | LA | Light Aircraft |
| G | General | RPT | Regular Public Transport |
| N | Noise | O | Other |

24 February 2022



AIRSERVICES UPDATE

GOLD COAST ANACC

AIRSERVICES UPDATE

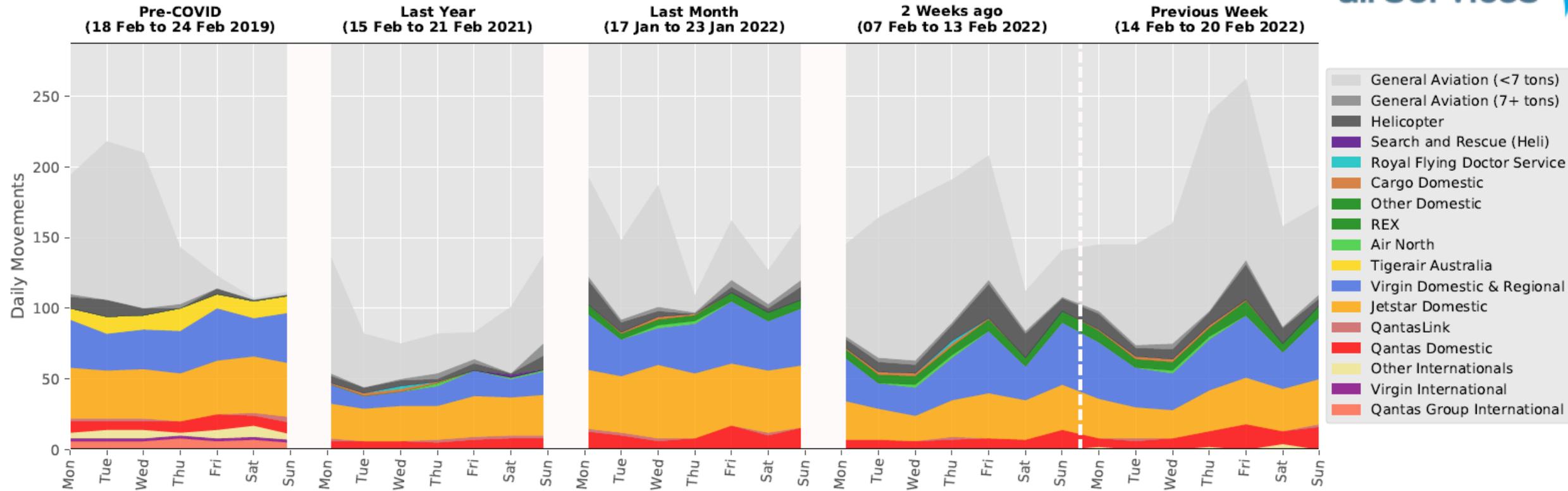
ITEMS

- Operational Update
 - Air Traffic Movements
 - RNP use
- Review items
 - NAPS wording
 - ILS reporting
 - Noise Monitor Review
 - Southern Operations Noise Investigation Report
 - Differential runway operations
- Noise complaints - Year in Review



AIR TRAFFIC MOVEMENTS

Daily Aircraft Movements: GOLD COAST AIRPORT (YBCG) ATC Tower and ARFF Station Location



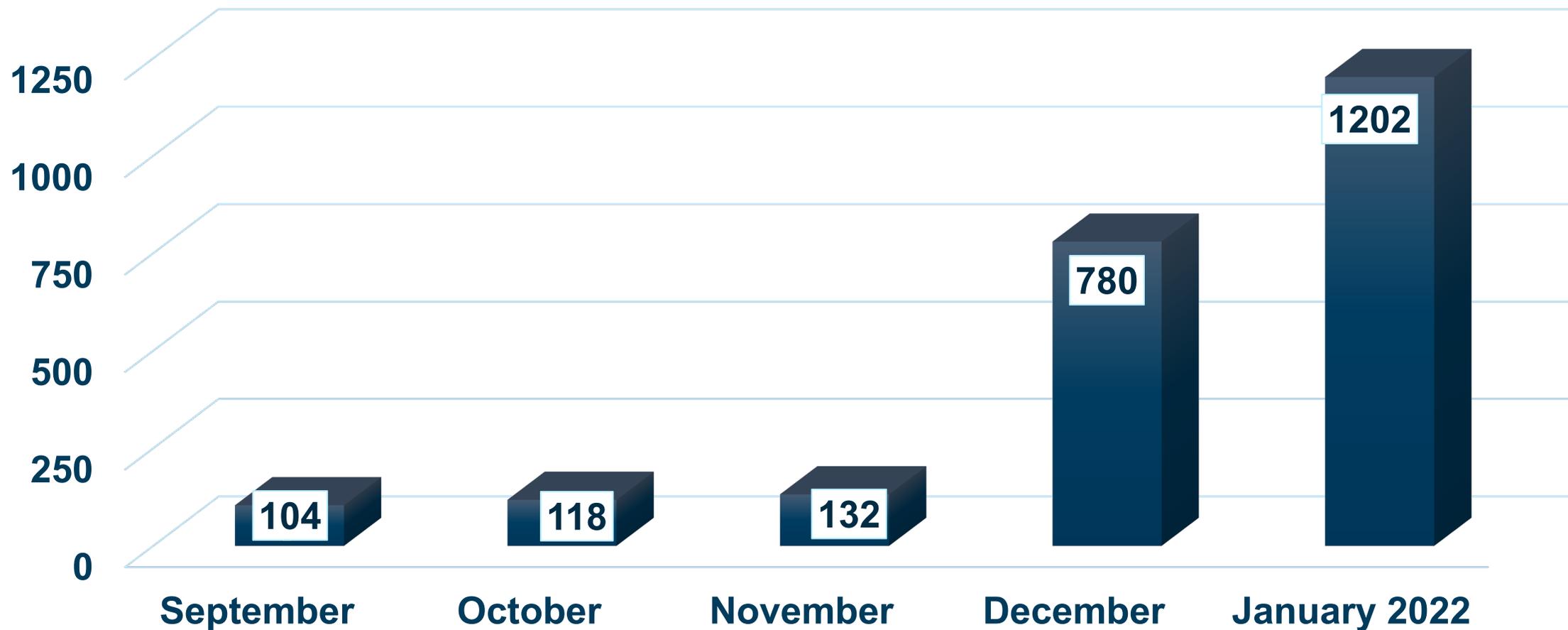
- Other Internationals are Foreign Airlines as well as Short Haul Internationals of Regional Airlines.
- General Aviation (Light) does not include movements without Flight Plan.

Data shown via Stacked Area plots. The values of each group are displayed on top of each other. Movements exclude military and VFR without Flight Plan. All dates based on local times.

RNP-AR SMART TRACKING

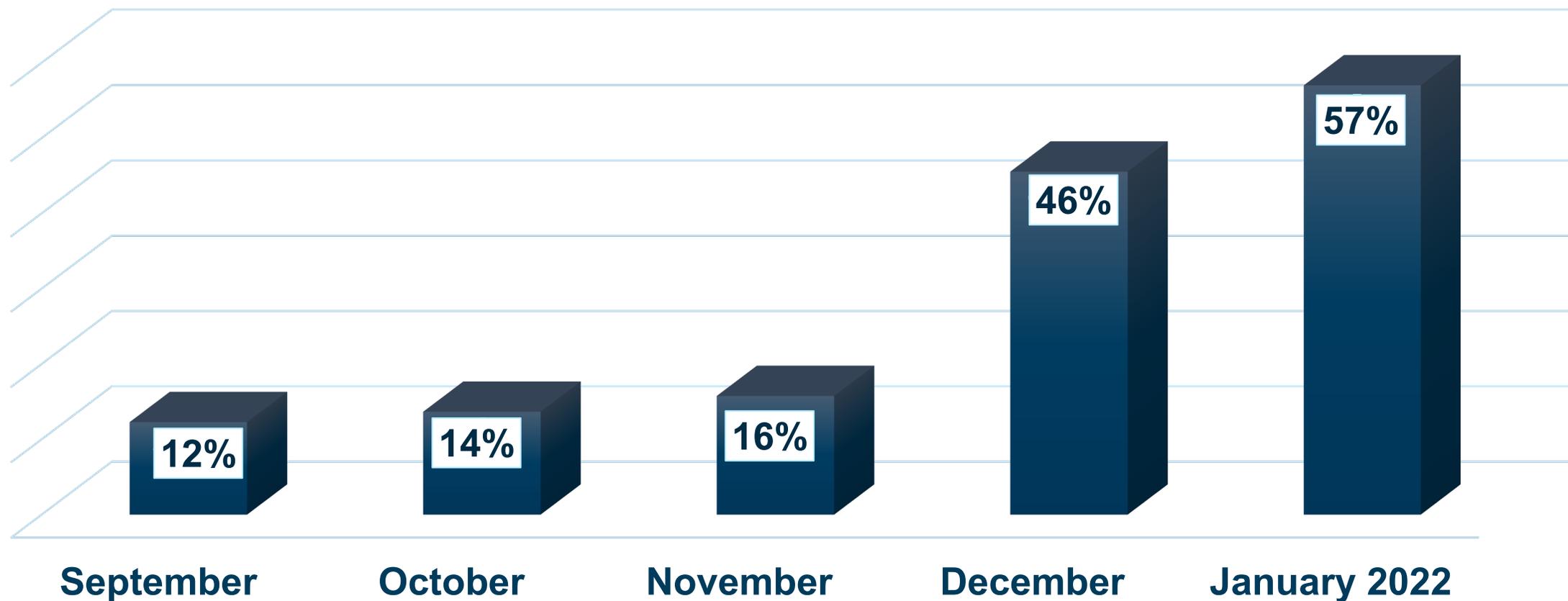
RNP AR (SMART TRACKING) USE SEPT 2021 TO JAN 2022

TOTAL NUMBER OF RNP FLIGHTS AT THE GOLD COAST



RNP AR (SMART TRACKING) USE SEPT 2021 TO JAN 2022

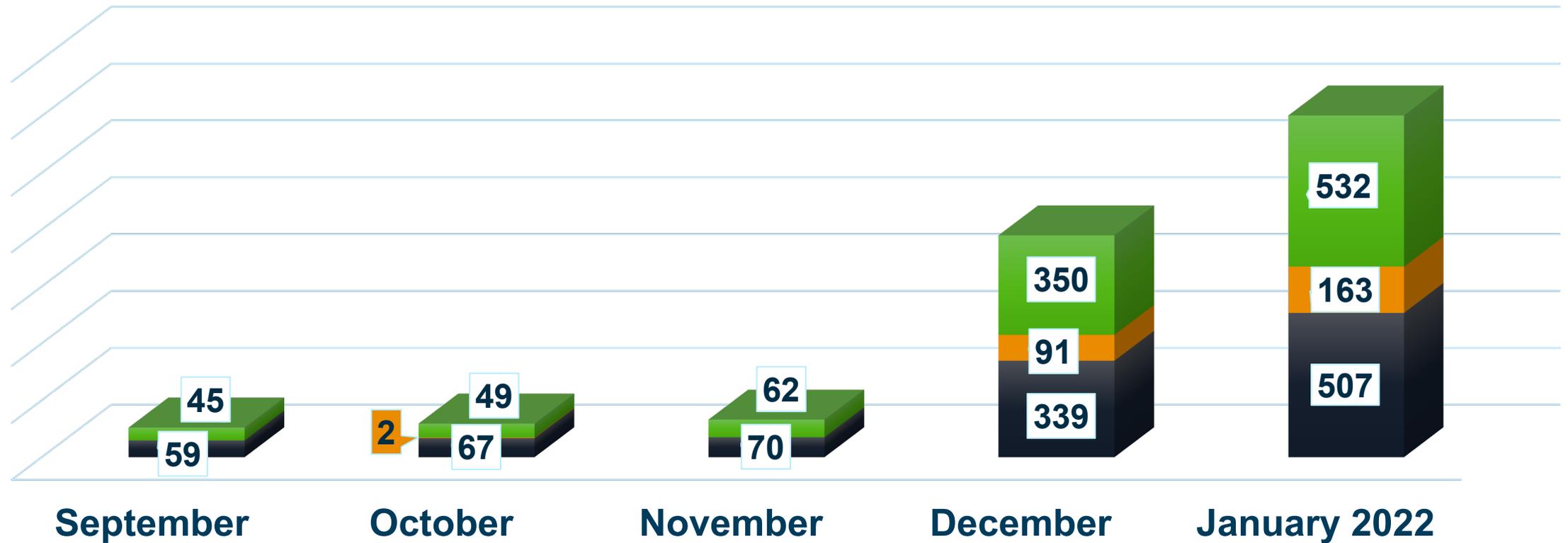
PERCENTAGE OF ALL RNP ARRIVALS



RNP AR (SMART TRACKING) USE SEPT 2021 TO JAN 2022

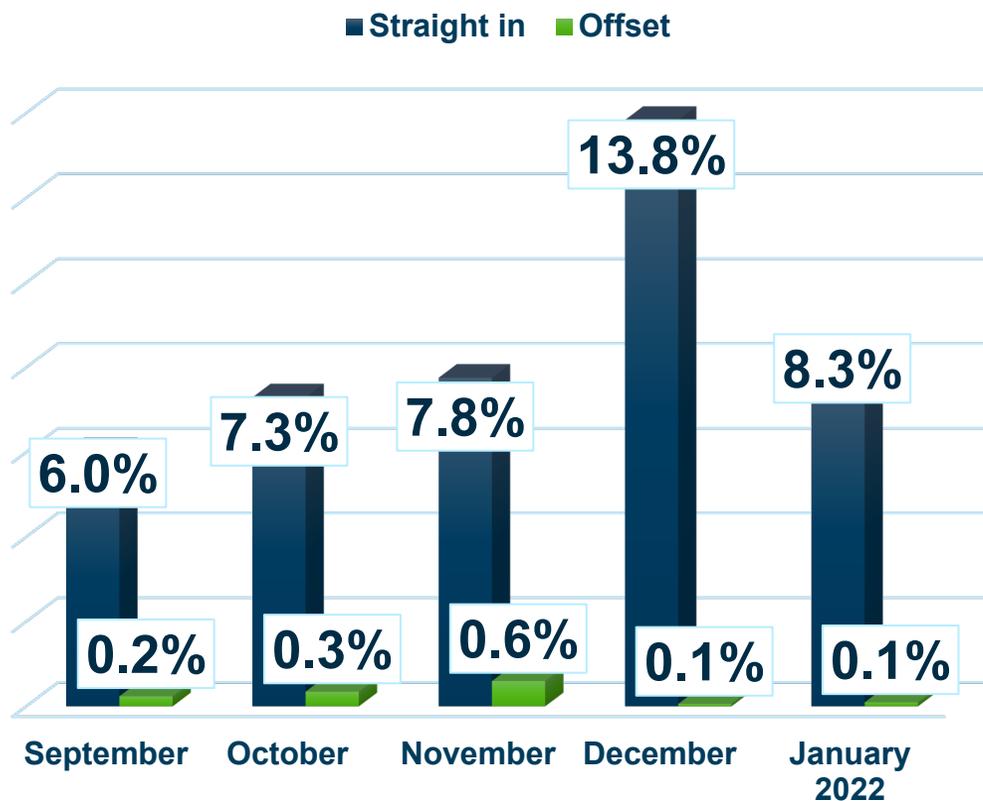
NUMBER OF RNP FLIGHTS BY AIRLINE

■ VOZ ■ QFA ■ JST

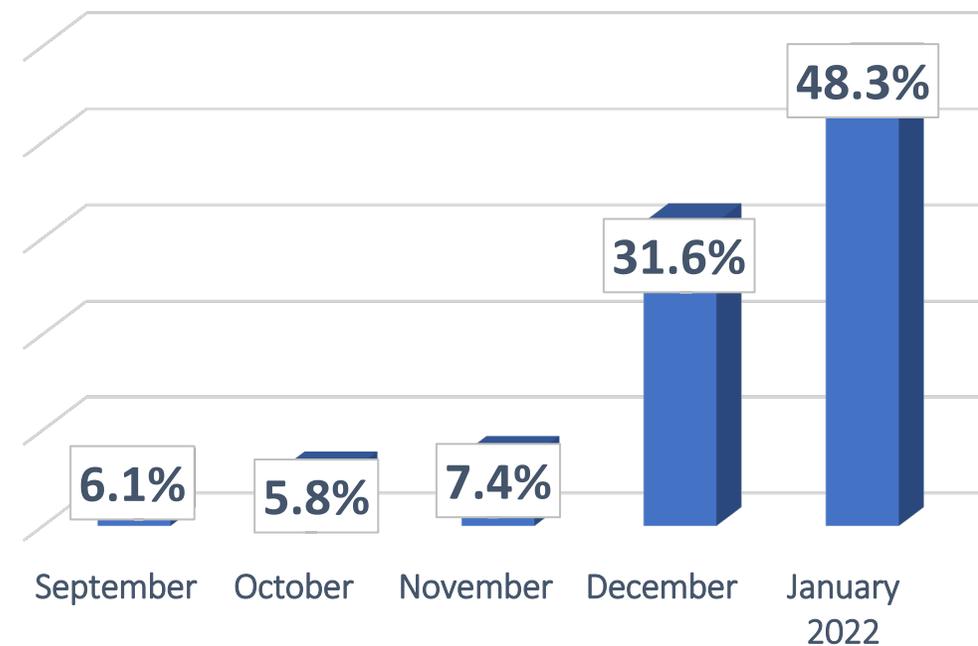


RNP AR (SMART TRACKING) USE SEPT 2021 TO JAN 2022

RWY 32 RNP USE AS A % OF ALL ARRIVALS



RWY 14 RNP USE AS A % OF ALL ARRIVALS



REVIEW ITEMS

OTHER ITEMS

NAPS wording update

Update to the NAPs wording will be submitted as part of the next round of changes.

ILS Reporting

ILS usage reports have been provided to ANACC Chair for distribution

Noise Monitor Review

- Short term noise monitor: A temporary noise monitor has been installed in Miami and is available on WebTrak
- Permanent noise monitor: Location for the permanent monitor is pending site investigation. Brief has been provided to our consultants.

Southern Operations Noise Investigation

The report has been finalised and will be published on our Engage page.

DIFFERENTIAL RUNWAY OPERATIONS

Proposal details:

- To be trialled between 10pm and 11pm during daylight savings (Oct 2 2022 - Apr 3 2023)
- All RPT to use RWY 14 for arrivals and RWY 32 for departures where operationally possible
- Tailwind of 8 knots or less

Airservices response:

Proposal is unable to be progressed as it does not comply with our operational and safety requirements.

A written response will be provided to the ANACC following the meeting.

NOISE COMPLAINTS — YEAR IN REVIEW

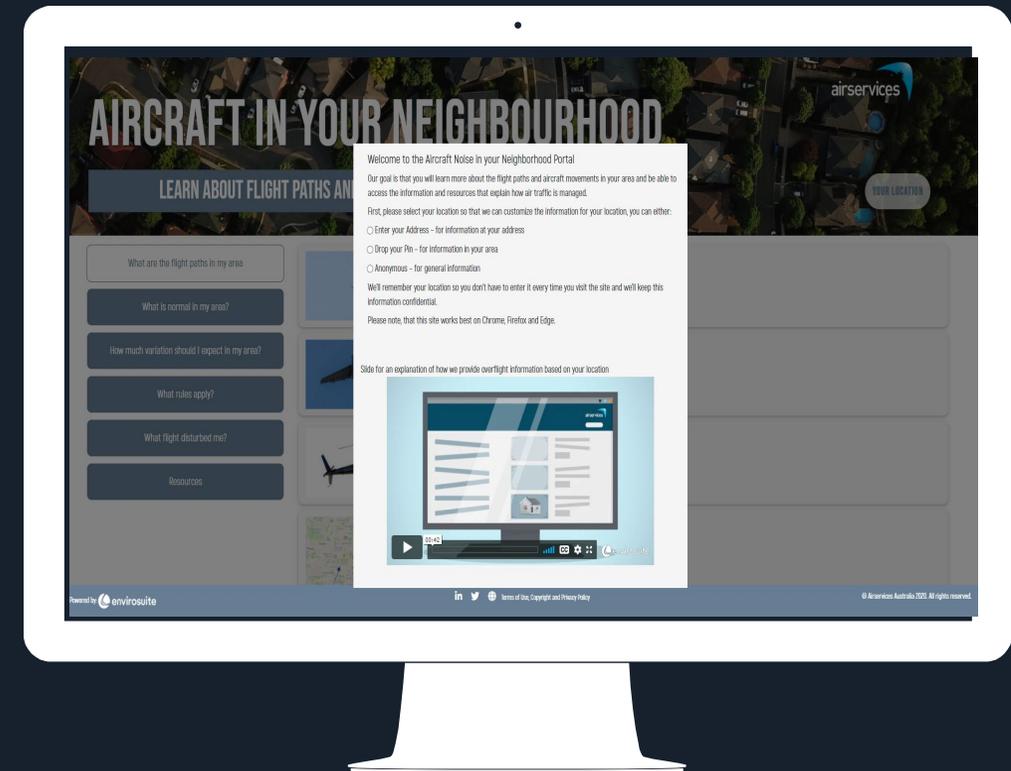
ONLINE NOISE REPORT

- Available on our website at:

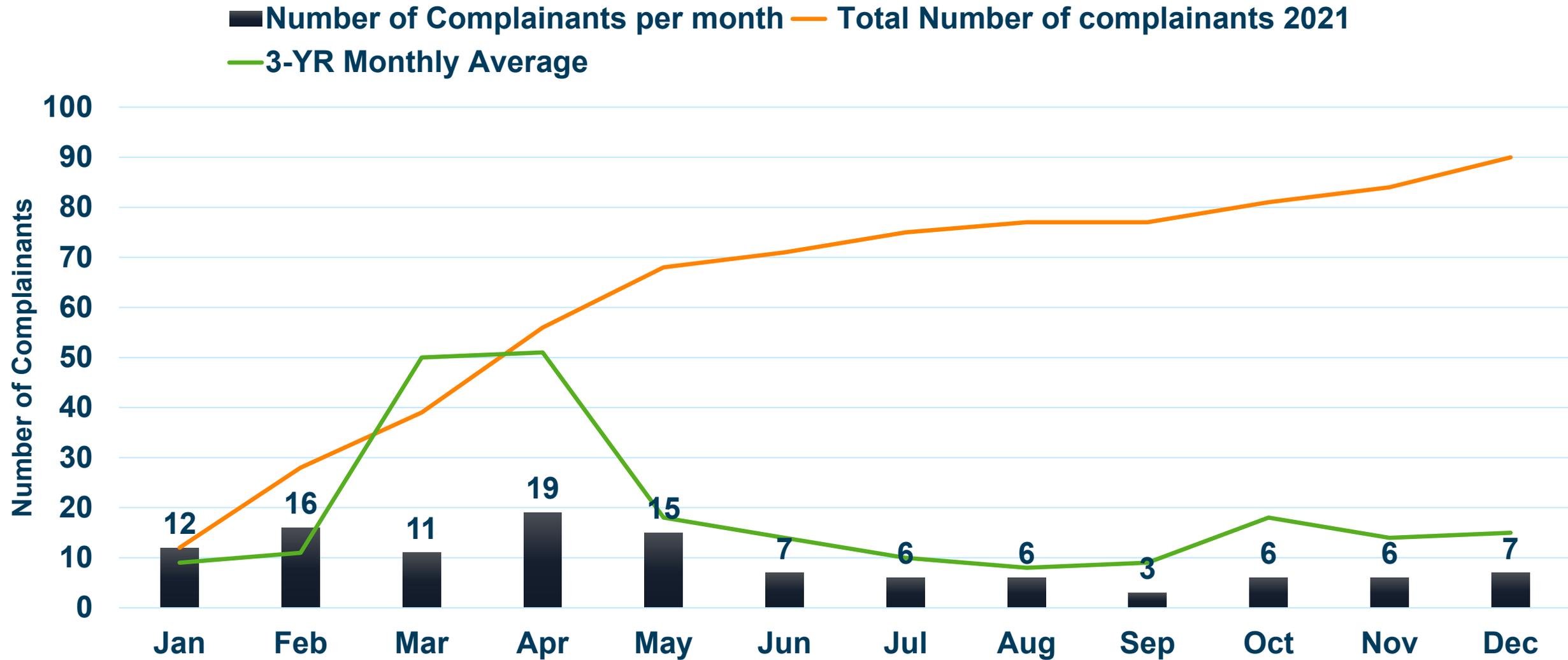
<https://aircraftnoise.airservicesaustralia.com/>

- Enter your address or select Gold Coast Coast

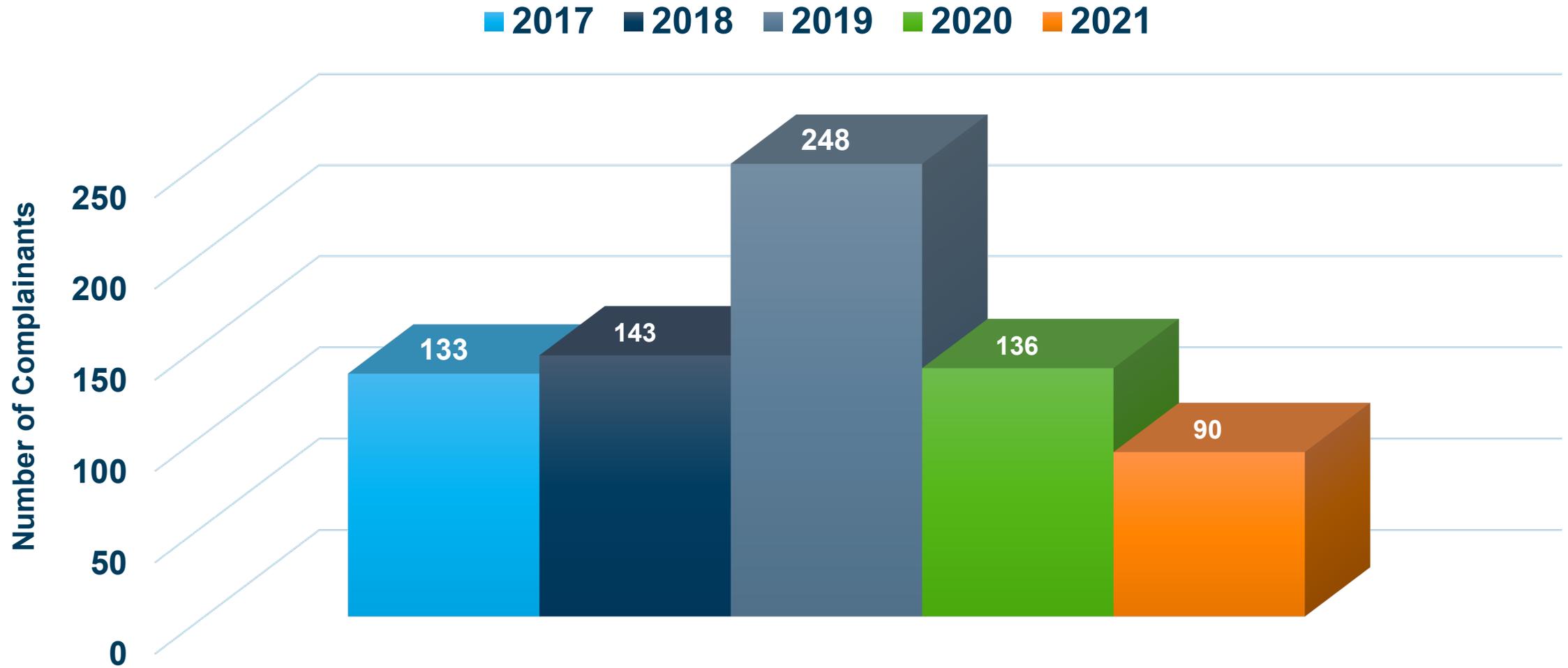
- What flight disturbed me and Gold Coast Coast complaints report



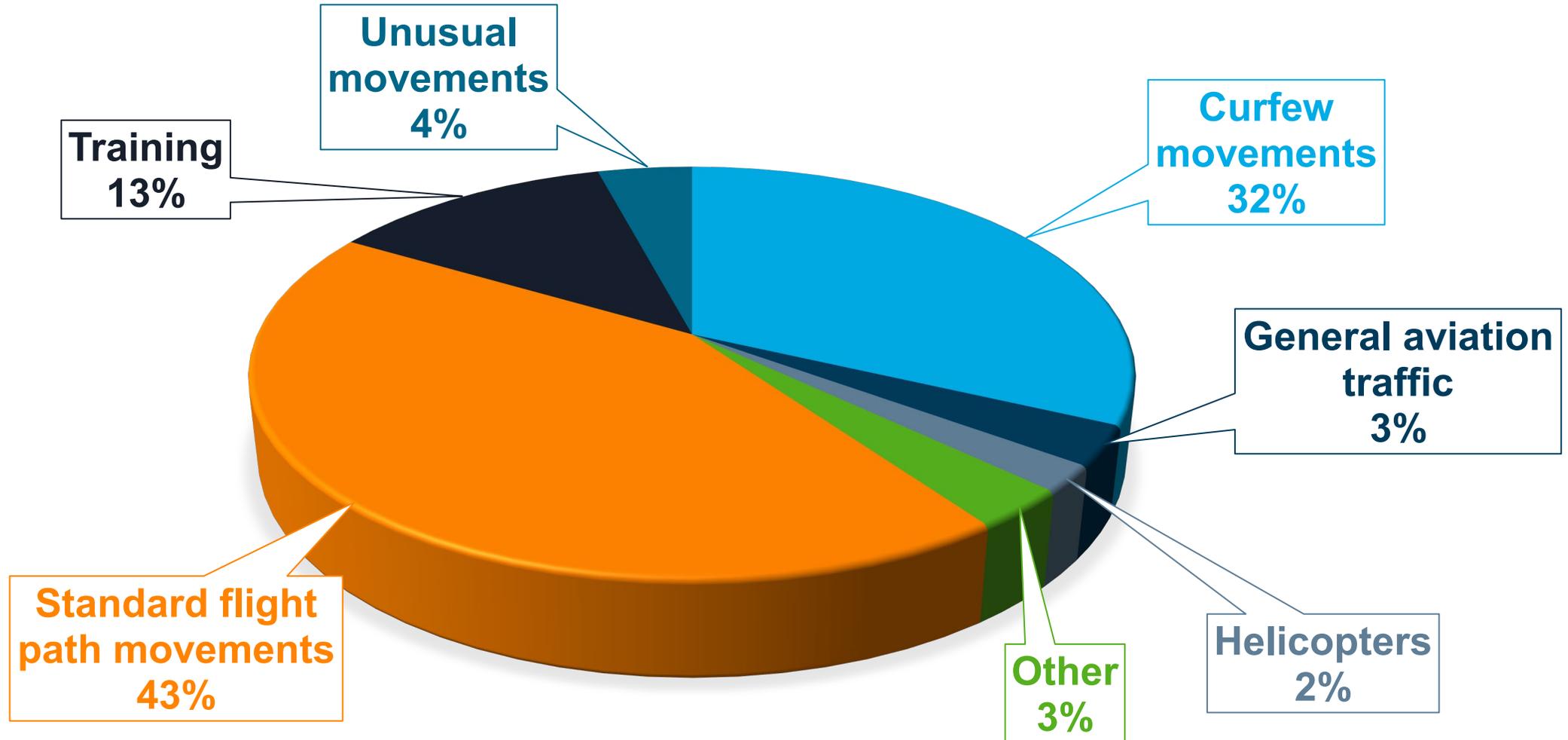
COMPLAINANTS - 2021 YEAR IN REVIEW



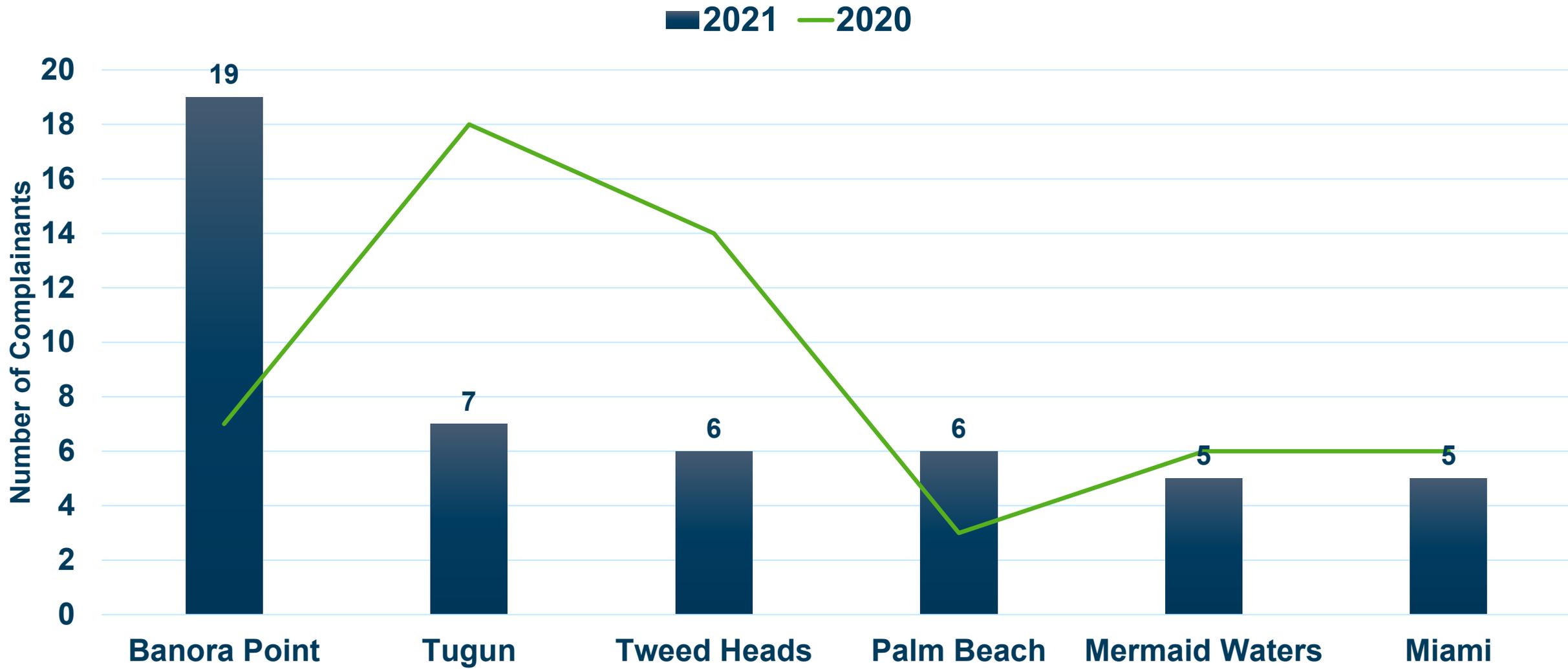
COMPLAINANTS - 2021 COMPARISON



2021 YEAR IN REVIEW - ISSUES



2021 YEAR IN REVIEW – COMPLAINANT SUBURBS



2021 YEAR IN REVIEW

COMPLAINANTS

- 90 individual complainants, down from 136 individual complainants in 2020

SUBURBS AND KEY ISSUES

- 32 Suburbs recorded complainants
- 18 Suburbs recorded a single complainant
- **Banora Point (19 complainants)**
 - Curfew operations and RWY14 departures
- **Tugun (7 complainants):**
 - Curfew operations
- **Tweed Heads (6 complainants)**
 - Training
- **Palm Beach (6 complainants)**
 - Curfew operations
- **Miami (5 complainants)**
 - ILS operations
- **Mermaid Waters (5 complainants)**
 - ILS operations

THANK YOU